Education Software Installer 2013 June update

Windows® operating systems

Installation guide

SMART.

Contents

Chapter 1
Getting started

This guide explains how to install the following software using the Education Software Installer:

- SMART Notebook™ collaborative learning software 11.2

- SMART Notebook Math Tools software

- 3D Tools for SMART Notebook software

- SMART Product Drivers 11.1

- SMART Ink™ 1.1 SP1

- SMART Response™ 2013 assessment software

- SMART Common Files

This guide is intended for teachers, IT administrators and others responsible for installing software on teachers' computers.

To use this guide, you must have access to the Internet.

Computer requirements

> **NOTE**
>
> Operating systems and other third-party software released after this SMART software might not be supported.

Before you install the software, ensure your teachers' computers meet the minimum requirements:

- Pentium® 4 processor or better

- 2 GB of RAM

- Free hard disk space:

Software	Space required
SMART Notebook software	832 MB
Gallery Essentials	575 MB
Lesson Activity Toolkit	136 MB
SMART Product Drivers	595 MB
SMART Ink	92 MB
SMART Response software	521 MB
SMART Common Files	295 MB
Recommended total free hard disk space	**3 GB**

- Windows® XP SP3, Windows 7 SP1 or Windows 8 operating system

- Microsoft® .NET Framework 4 Client Profile for SMART Notebook software and SMART Ink

- Microsoft Visual Studio® 2010 Tools for Office for SMART Ink

- Adobe® Flash® Player 11.7 ActiveX® control for SMART Notebook software

- Adobe Flash Player 11.7 Firefox® plug-in for SMART Notebook software and SMART Response software

- Adobe Reader® 8.0 or later

- DirectX® technology 9 or later for SMART Notebook software and SMART Video Player

- DirectX 9 compatible graphics hardware for 3D Tools for SMART Notebook software

- Internet Explorer® Internet browser 8 or later

- Internet access to download SMART software

📝 N O T E

If you don't have the Microsoft .NET Framework 4 Client Profile, Microsoft Visual Studio 2010 Tools for Office, the Adobe Flash Player 11.7 ActiveX control or the Adobe Flash Player 11.7 Firefox plug-in, the installation wizard installs these components.

Deploying the software

If you're an IT administrator and you want to deploy the software to multiple computers, see the *Education Software Installer 2013 system administrator's guide* (smarttech.com/kb/170504).

Chapter 2
Installing the software

Install SMART education software using the complete installer or the web-based installer. The following table explains the differences between the two installers.

Feature	Complete installer	Web-based installer
Intended use	Installing all or most SMART education software on computers that might not have Internet access	Installing some SMART education software on computers that have Internet access
SMART education software included in the installer	All software except Gallery collections and language packs	No software
SMART education software downloaded during installation	Gallery collections and language packs	All software
Available for download from the SMART website	Yes	Yes
Download size	455 MB	16 MB

Using the complete installer

Downloading and starting the complete installer
You can start the complete installer by downloading it from the SMART website.

■ **To download and start the complete installer from the website**

1. Go to smarttech.com/software, click the **Choose a version** button for the software you want to install, and then select the version of the software you want to install.

2. Click the download link for the complete installer.

3. Select **Yes** if you have product keys for the software.

   OR

   Select **No** if you don't have product keys for the software and want to install a 30-day free trial.

4. Enter the requested information, and then click **Start Download**.

5. Save the file to a temporary location.

6. Double-click the file.

   The complete installer appears.

Installing the software using the complete installer

■ **To install the software using the complete installer**

1. Start the complete installer as described in the previous procedures.

2. Click **Next**.

3. Read the software license agreement.

4. If you accept the terms in the software license agreement, select **I accept the terms in the license agreement**, and then click **Next**.

   OR

   If you don't accept the terms in the software license agreement, select **I do not accept the terms in the license agreement**, and then click **Cancel**.

   > 💡 **TIP**
   >
   > Select a language in the drop-down list to display the software license agreement in that language.

5. Specify the location where you want to install the software, and then click **Next**.

6. Select the software you want to install, and then click **Next**.

> **📝 N O T E S**
>
> - If you select **SMART Notebook**, the complete installer selects
>   **SMART Product Drivers** automatically.
>
> - If you select **SMART Product Drivers**, the complete installer automatically installs
>   SMART Ink.
>
> - If you select **SMART Response**, **SMART Notebook Math Tools** or **SMART Notebook
>   3D Tools**, the complete installer selects **SMART Notebook** and
>   **SMART Product Drivers** automatically.

7. If you selected **SMART Product Drivers** or **SMART Response** in step 6, select the software
    you want to start automatically when you first log on to your computer, and then click **Next**.

8. If you selected **SMART Product Drivers** in step 6, select the **Make SMART Ink Document
    Viewer the default PDF viewer** to make SMART Ink Document Viewer the default PDF
    viewer, and then click **Next**.

> **📝 N O T E**
>
> The **Make SMART Ink Document Viewer the default PDF viewer** option isn't available in
> Windows 8 operating systems.

9. If you want to participate in the Customer Experience Program, select **Enable the Customer
    Experience Program on all devices**, and then click **Next**.

10. If you selected **SMART Notebook** in step 6, select the Gallery collections you want to install on
    to your computer, and then click **Next**.

11. Move the languages you want to install from the *Available languages* list to the
    Selected languages list, and then click **Next**.

> **📝 N O T E**
>
> If a language's name is in bold text, the complete installer must download the language's file
> from the SMART website.

> **💡 T I P**
>
> To view the languages' native names (for example, "Deutsch" for German), select
> **Show native names**.

12. Click **Install**.

    The complete installer installs the software you selected in step 6.

13. Click **Finish** when you're done.

> 📝 **N O T E**
>
> Depending on the version of Microsoft .NET Framework installed on your computer and the software you selected in step 6, you might need to restart your computer midway through the installation.

Using the web-based installer

Downloading and starting the web-based installer

You can download the web-based installer from the SMART website, and then double-click the downloaded file to start it.

To download and start the web-based installer

1. Go to smarttech.com/software, click the **Choose a version** button for the software you want to install, and then select the version of the software you want to install.

2. Click the download link for the web-based installer.

3. Select **Yes** if you have product keys for the software.

   OR

   Select **No** if you don't have product keys for the software and want to install a 30-day free trial.

4. Enter the requested information, and then click **Start Download**.

5. Save the file to a temporary location.

6. Double-click the file.

   The web-based installer appears.

Installing the software using the web-based installer

To install the software using the web-based installer

1. Start the web-based installer as described in the previous procedure.

2. Click **Next**.

3. Read the software license agreement.

4. If you accept the terms in the software license agreement, select **I accept the terms in the license agreement**, and then click **Next**.

    OR

    If you don't accept the terms in the software license agreement, select **I do not accept the terms in the license agreement**, and then click **Cancel**.

    > 💡 **T I P**
    >
    > Select a language in the drop-down list to display the software license agreement in that language.

5. Specify the location where you want to install the software, and then click **Next**.

6. Select the software you want to install, and then click **Next**.

    > 👉 **I M P O R T A N T**
    >
    > You must have Internet access to proceed to the next step.

    > 📝 **N O T E S**
    >
    > o If you select **SMART Notebook**, the web-based installer selects **SMART Product Drivers** automatically.
    >
    > o If you select **SMART Product Drivers**, the web-based installer automatically downloads and installs SMART Ink.
    >
    > o If you select **SMART Response**, **SMART Notebook Math Tools** or **SMART Notebook 3D Tools**, the web-based installer selects **SMART Notebook** and **SMART Product Drivers** automatically.

7. If you selected **SMART Product Drivers** or **SMART Response** in step 6, select the software you want to start automatically when you first log on to your computer, and then click **Next**.

8. If you selected **SMART Product Drivers** in step 6, select **Make SMART Ink Document Viewer the default PDF viewer** to make SMART Ink Document Viewer the default PDF viewer, and then click **Next**.

    > 📝 **N O T E**
    >
    > The **Make SMART Ink Document Viewer the default PDF viewer** option isn't available in Windows 8 operating systems.

9. If you want to participate in the Customer Experience Program, select **Enable the Customer Experience Program on all devices**, and then click **Next**.

10. If you selected **SMART Notebook** in step 6, select the Gallery collections you want to install on to your computer, and then click **Next**.

11. Move the languages you want to install from the *Available languages* list to the *Selected languages* list, and then click **Next**.

> 💡 **T I P**
>
> To view the languages' native names (for example, "Deutsch" for German), select **Show native names**.

12. Click **Install**.

    The web-based installer downloads and installs the software you selected in step 6.

> 👉 **I M P O R T A N T**
>
> If you lose Internet access while the web-based installer is downloading software, the web-based installer does not install the software and displays an appropriate warning message. You must start the web-based installer again to download and install the software.

13. Click **Finish** when you're done.

> 📝 **N O T E**
>
> Depending on the version of Microsoft .NET Framework installed on your computer and the software you selected in step 6, you might need to restart your computer midway through the installation.

Chapter 3
Removing the software

You can remove SMART software using SMART Uninstaller.

▊ **To remove SMART software**

1. In Windows XP and Windows 7 operating systems, select **Start > All Programs > SMART Technologies > SMART Tools > SMART Uninstaller**.

   OR

   In Windows 8 operating system, go to the *Apps* screen and then scroll to and press **SMART Uninstaller**.

2. Press **Next**.

3. Select the check boxes of the SMART software and supporting packages that you want to remove, and then press **Next**.

   > 📝 **N O T E S**
   >
   > ○ Some SMART software is dependent on other SMART software. For example, if you select the **SMART Notebook** check box, SMART Uninstaller selects the **SMART Response** check box automatically because SMART Response software is dependent on SMART Notebook software.
   >
   > ○ SMART Uninstaller automatically removes any supporting packages that are no longer being used. If you choose to remove all SMART software, SMART Uninstaller automatically removes all supporting packages, including itself.

   > 💡 **T I P S**
   >
   > ○ To select all software and supporting packages, press **Select All**.
   >
   > ○ To clear the selection of all software and supporting packages, press **Clear All**.

4. Press **Uninstall**.

   SMART Uninstaller removes the selected software and supporting packages.

5. Press **Finish**.