



Education Software Installer 2014

INSTALLATION GUIDE

FOR WINDOWS OPERATING SYSTEMS

SMART[®]

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Getting started

This guide explains how to install the following software using the Education Software Installer:

- SMART Notebook® 14.3 collaborative learning software
- SMART Notebook Math Tools software
- SMART Product Drivers 12.1
- SMART Ink™ 2.3
- SMART Response® 2014 assessment software

This guide is intended for teachers, IT administrators and others responsible for installing software on teachers' computers.

To use this guide, you must have access to the installation DVD or the Internet.

Computer requirements

NOTE

Operating systems and other third-party software released after this SMART software might not be supported.

Before you install the software, ensure your teachers' computers meet the minimum requirements:

- Intel® Core™ 2 Duo processor or better
- 2 GB of RAM

- Free hard disk space:

Software	Space required
SMART Notebook software	832 MB
Gallery Essentials	575 MB
Lesson Activity Toolkit	136 MB
SMART Product Drivers	595 MB
SMART Ink	92 MB
SMART Response software	521 MB
Supporting files	295 MB
Recommended total free hard disk space	3 GB

- Windows 7 SP1 (with Platform Update [KB2670838](#)), Windows 8 or Windows 8.1 operating system
- Microsoft® .NET Framework 4 Client Profile for SMART Notebook software and SMART Ink
- Microsoft Visual Studio® 2010 Tools for Office for SMART Ink
- Adobe® Flash® Player 15 ActiveX® control for SMART Notebook software
- Adobe Flash Player 15 Firefox® plug-in for SMART Notebook software and SMART Response software
- Adobe Reader® 8.0 or later
- DirectX® technology 10 or later for SMART Notebook software
- DirectX 10 compatible graphics hardware for SMART Notebook software
- Internet Explorer® Internet browser 8 or later
- Internet access to download SMART software



IMPORTANT

- Some features require access to specific web sites. You might need to whitelist those web sites if you restrict outbound Internet access. For further information, see [SMART Notebook and SMART Response VE add-ons behave unexpectedly behind a firewall or proxy](#).
- The required Adobe Flash Player, Microsoft .NET Framework and Microsoft Visual Studio 2010 prerequisites will be installed automatically when you run the EXE file.

Deploying the software

If you're an IT administrator and you want to deploy the software to multiple computers, see the *Education Software Installer 2014 system administrator's guide* (smarttech.com/kb/170648).

Installing the software

Install SMART education software using the complete installer or the web-based installer. The following table explains the differences between the two installers.

Feature	Complete installer	Web-based installer
Intended use	Installing all or most SMART education software on computers that might not have Internet access	Installing some SMART education software on computers that have Internet access
SMART education software included in the installer	All software except Gallery collections and language packs	No software
SMART education software downloaded during installation	Gallery collections and language packs	All software
Included on the DVD	Yes	No
Available for download from the SMART website	Yes	Yes
Download size	577 MB	25 MB

Using the complete installer

Downloading and starting the complete installer

You can start the complete installer by inserting the DVD into the computer or by downloading the complete installer from the SMART website.

To start the complete installer from the DVD

1. Insert the DVD into the computer.

The *Education Software Installer* dialog box appears.



NOTE

If the dialog box doesn't appear, browse to and open `[DVD drive]\SMART Education Software.exe`.

2. Click **Install**.

The complete installer appears.

To download and start the complete installer from the website

1. Go to smarttech.com/software, click the **Choose a version** button for the software you want to install, and then select the version of the software you want to install.
2. Click the download link for the complete installer.
3. Read the important notice that appears, because terms have changed, and then click the **Continue with Download** link.
4. Save the file to a temporary location.
5. Double-click the file.

The complete installer appears.

Installing the software using the complete installer

To install the software using the complete installer

1. Start the complete installer as described in the previous procedures.
2. Click **Next**.
3. Read the software license agreement.
4. If you accept the terms in the software license agreement, select **I accept the terms in the license agreement**, and then click **Next**.

OR

If you don't accept the terms in the software license agreement, select **I do not accept the terms in the license agreement**, and then click **Cancel**.



TIP

Select a language in the drop-down list to display the software license agreement in that language.

5. Specify the location where you want to install the software, and then click **Next**.

6. Select the software you want to install, and then click **Next**.



NOTES

- If you select **SMART Notebook** or **SMART Ink**, the complete installer selects **SMART Product Drivers** automatically.
- If you select **SMART Response**, the complete installer selects **SMART Notebook** and **SMART Product Drivers** automatically.
- If you have any Internet browsers open on your computer, you are prompted to close them before continuing.
- If the installer doesn't detect a valid SMART Notebook Advantage maintenance license, a message appears. Follow the instructions in the message.

7. If you selected **SMART Notebook**, **SMART Product Drivers** or **SMART Response** in step 6, select the software you want to start automatically when you first log on to your computer, and then click **Next**.
8. If you selected **SMART Ink** in step 6, select the **Make SMART Ink Document Viewer the default PDF viewer** to make SMART Ink Document Viewer the default PDF viewer, and then click **Next**.



NOTE

The *Make SMART Ink Document Viewer the default PDF viewer* option isn't available in Windows 8 or 8.1 operating systems.

9. If you want to participate in the Customer Experience Program, select **Enable the Customer Experience Program on all devices**, and then click **Next**.
10. If you selected **SMART Notebook** in step 6, select the Gallery collections you want to install on to your computer, and then click **Next**.
11. Move the languages you want to install from the *Available languages* list to the *Selected languages* list, and then click **Next**.



NOTE

If a language's name is in bold text, the complete installer must download the language's file from the SMART website.



TIP

To view the languages' native names (for example, "Deutsch" for German), select **Show native names**.

12. Click **Install**.

The complete installer installs the software you selected in step 6.

13. Click **Finish** when you're done.



NOTE

Depending on the version of Microsoft .NET Framework installed on your computer and the software you selected in step 6, you might need to restart your computer midway through the installation.

Using the web-based installer

Downloading and starting the web-based installer

You can download the web-based installer from the SMART website, and then double-click the downloaded file to start it.

To download and start the web-based installer

1. Go to smarttech.com/software, click the **Choose a version** button for the software you want to install, and then select the version of the software you want to install.
2. Click the download link for the web-based installer.
3. Read the important notice that appears, as terms have changed, and then click the **Continue with download** button.
4. Save the file to a temporary location.
5. Double-click the file.

The web-based installer appears.

Installing the software using the web-based installer

To install the software using the web-based installer

1. Start the web-based installer as described in the previous procedure.
2. Click **Next**.
3. Read the software license agreement.

4. If you accept the terms in the software license agreement, select **I accept the terms in the license agreement**, and then click **Next**.

OR

If you don't accept the terms in the software license agreement, select **I do not accept the terms in the license agreement**, and then click **Cancel**.



TIP

Select a language in the drop-down list to display the software license agreement in that language.

5. Specify the location where you want to install the software, and then click **Next**.
6. Select the software you want to install, and then click **Next**.



IMPORTANT

You must have Internet access to proceed to the next step.



NOTES

- If you select **SMART Notebook** or **SMART Ink**, the web-based installer selects **SMART Product Drivers** automatically.
- If you select **SMART Response**, the web-based installer selects **SMART Notebook** and **SMART Product Drivers** automatically.
- If you have any Internet browsers open on your computer, you are prompted to close them before continuing.
- If the installer doesn't detect a valid SMART Notebook Advantage maintenance license, a message appears. Follow the instructions in the message.

7. If you selected **SMART Notebook**, **SMART Product Drivers** or **SMART Response** in step 6, select the software you want to start automatically when you first log on to your computer, and then click **Next**.
8. If you selected **SMART Ink** in step 6, select **Make SMART Ink Document Viewer the default PDF viewer** to make SMART Ink Document Viewer the default PDF viewer, and then click **Next**.



NOTE

The *Make SMART Ink Document Viewer the default PDF viewer* option isn't available in Windows 8 or 8.1 operating systems.

9. If you want to participate in the Customer Experience Program, select **Enable the Customer Experience Program on all devices**, and then click **Next**.

10. If you selected **SMART Notebook** in step 6, select the Gallery collections you want to install on to your computer, and then click **Next**.
11. Move the languages you want to install from the *Available languages* list to the *Selected languages* list, and then click **Next**.



TIP

To view the languages' native names (for example, "Deutsch" for German), select **Show native names**.

12. Click **Install**.

The web-based installer downloads and installs the software you selected in step 6.



IMPORTANT

If you lose Internet access while the web-based installer is downloading software, the web-based installer does not install the software and displays an appropriate warning message. You must start the web-based installer again to download and install the software.

13. Click **Finish** when you're done.



NOTE

Depending on the version of Microsoft .NET Framework installed on your computer and the software you selected in step 6, you might need to restart your computer midway through the installation.

Removing the software

You can remove SMART software using SMART Uninstaller.

To remove SMART software

1. In Windows 7 operating systems, select **Start > All Programs > SMART Technologies > SMART Tools > SMART Uninstaller**.

OR

In Windows 8 or 8.1 operating systems, go to the *Apps* screen and then scroll to and click **SMART Uninstaller**.

2. Click **Next**.

3. Select the check boxes of the SMART software and supporting packages that you want to remove, and then click **Next**.



NOTES

- Some SMART software is dependent on other SMART software. For example, if you select the **SMART Notebook** check box, SMART Uninstaller selects the **SMART Response** check box automatically because SMART Response software is dependent on SMART Notebook software.
- SMART Uninstaller automatically removes any supporting packages that are no longer being used. If you choose to remove all SMART software, SMART Uninstaller automatically removes all supporting packages, including itself.



TIPS

- To select all software and supporting packages, click **Select All**.
- To clear the selection of all software and supporting packages, click **Clear All**.

4. Click **Uninstall**.

SMART Uninstaller removes the selected software and supporting packages.

5. Click **Finish**.

SMART TECHNOLOGIES

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