



# SMART Learning Suite 16.2

## INSTALLATION GUIDE

For macOS and OS X Operating System Software



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## Getting started

This guide explains how to install the following software using the SMART Learning Suite:

- SMART Notebook® 16.2 collaborative learning software
- SMART Product Drivers 12.6 update
- SMART Ink™ 4.2
- Handwriting recognition
- SMART Common Files

This guide is intended for teachers, IT administrators and others who are responsible for installing software on teachers' computers.

To use this guide, you must have access to the Internet.

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### → IMPORTANT

If SMART Response is currently installed, updating to Notebook 16.2 will replace SMART Response with the new SMART response 2 assessment tool. Please review the details to ensure it will not disrupt current teacher work flows. Existing assessment data may need to be backed up. For more information see the [SMART response 2 FAQs](#).

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## Computer requirements

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### NOTE

Operating systems and other third-party software released after this SMART software might not be supported.

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Before you install the software, ensure your teachers' computers meet the minimum requirements:

<b>Supported operating systems</b>	macOS Sierra (10.12) OS X El Capitan (10.11) OS X Yosemite (10.10)
<b>Minimum processor</b>	Intel® Core™ 2 Duo
<b>Minimum RAM</b>	2 GB (4 GB for UHD displays)

<b>Minimum hard disk space</b>	2.3 GB
<b>Other requirements</b>	Safari application program 8 or later Internet access to download SMART software

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→ **IMPORTANT**

Some features require access to specific websites. You might need to white list those websites if you restrict outbound Internet access.

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## Deploying the software

If you're an IT administrator and you want to deploy the software to multiple computers, see the *SMART Learning Suite 16.2 system administrator's guide* ([smarttech.com/kb/171070](https://smarttech.com/kb/171070)).

## Installing the software

You can start the installer by downloading the installer from the SMART website.

### ▶ To download and start the installer from the website

1. Go to <https://education.smarttech.com/products/notebook/download#students>.
2. If you have a product key, enter it into the *Enter your key* field.

or

If you are looking for an older version of Notebook select *Looking for an older version of Notebook or know what software you need?* link.

3. Complete steps 2-4 on the web page.
4. Click **DOWNLOAD**.
5. Save the file to a temporary location.
6. Browse to and double-click the file.  
The SMART Learning Suite Installation Wizard appears.

### ▶ To install the software using the installer

1. Start the installer as described in the previous procedure.
2. A window appears with the message "This package will run a program to determine if the software can be installed", click **Continue**.
3. The welcome screen appears, click **Continue**.
4. Review the terms in the end user license agreement, and click **Continue**.

5. The terms of software license agreement will appear, and if you accept the terms, click **Agree**.
6. Select the check box if you want to join the Customer Experience Program, and then click **Continue**.
7. Select the software you want to install.

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 **NOTES**

- SMART Notebook, SMART Product Drivers, and SMART Ink are selected by default. Handwriting recognition (English) is selected by default. You can select other languages if you want handwriting recognition in other languages.
- SMART response 2 assessment tool is now included in the installation and replaces SMART Response.
- If you select **SMART Notebook**, click its disclosure triangle, and then select the Gallery collections you want to install.

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8. Click **Continue**.
  9. Click **Install**.

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 **NOTES**

- If you install the software without a valid Product Key you'll receive a 45-day trial.
- A window for SMART Learning Suite maintenance program appears with the message:  
"This version of SMART Notebook software requires a paid subscription to SMART Learning Suite. Continue the installation for a 45-day trial."
- For further information see, the [SMART Learning Suite](#) webpage.

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10. The Installation Wizard will display the message, "The installation was successful. The software was installed". Click **Close**.

## Uninstalling the software

After installing SMART Learning Suite 16.2, you can use SMART Uninstaller to uninstall the software.

### To uninstall SMART Learning Suite 16.2 using SMART Uninstaller

1. In Finder, browse to **Applications/SMART Technologies**, and then double-click **SMART Uninstaller**.

The SMART Uninstaller window will appear.

2. Select the software you want to uninstall.

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 **NOTES**

- Some SMART software is dependent on other SMART software. If you select this software, SMART Uninstaller automatically selects the software on which it depends.
- SMART Uninstaller automatically uninstalls any supporting software that is no longer being used. If you choose to uninstall all SMART software, SMART Uninstaller automatically uninstalls all supporting software, including itself.
- To remove the previous **SMART Install Manager**, use **SMART Uninstaller** found in the **Application/SMART Technologies** folder.
- The latest SMART Install Manager icon will appear under the **Applications** folder, and can only be uninstalled by dragging to the Trash can.

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 **TIPS**

- To select more than one software application, hold down SHIFT or COMMAND while selecting the software applications.
- To select all software applications, press **Select All**.

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3. Press **Remove**, and then press **OK**.
  4. If prompted, enter a user name and password with administrator privileges, and then press **OK**.  
SMART Uninstaller uninstalls the selected software.
  5. Close SMART Uninstaller when done.



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