

# SMART Board 2000 and 2000 Pro display system software

## Release notes

### Overview

The SMART Board 2000 series display is a cost-effective solution that offers flexibility when implementing technology in large- or small-group collaboration. You can download the SMART Board 2000 and 2000 Pro series display system software from [smarttech.com/downloads](https://smarttech.com/downloads).

### SMART Board 2000 and 2000 Pro series system software 3.2

<b>Version</b>	System software	3.2.135
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<b>Highlights</b>		
Release date	April 17, 2019	
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<b>Resolved issues</b>		
Screen Share	<ul style="list-style-type: none"><li>• When sharing SMART Document Camera 550's image to the display using Miracast, the device's tile appeared in the middle of the screen [41462].</li><li>• The display was unable to display content in full screen mode when streaming video [394095].</li><li>• Screen Share stopped responding [399295].</li><li>• Samsung Chromebooks were unable to share content to the board [419728].</li><li>• When sharing SMART Document Camera 550's image to the display using Miracast, the device's tile appeared in the middle of the screen [41462].</li><li>• Screen Share would occasionally stop responding when you shared videos from the YouTube app on your iPad mini [34643].</li><li>• If you were using an Apple device's browser to share content from youtube.com, making the website fullscreen opened the YouTube app. Screen Share closed unexpectedly or sharing was paused [407147, 420728, 10881].</li><li>• When Google Play™ services closed unexpectedly on the connected mobile device, the device disconnected from Screen Share [420917].</li><li>• Resolved issue with the display's screen appearing green if you used Google Cast in the Chrome browser [41991].</li></ul>	
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**Known issues**

## Screen Share

- When Apple devices are connected to the display Screen Share closes unexpectedly when the second device to connect stops sharing its screen [35285].
- Miracast may experience stuttering in a congested network environment [35167].
- When an iOS device is disconnected from the display by tapping **X** on the display, the iOS device can't connect again [34683].
- After an unsuccessful attempt to share a device's screen using Miracast, the display's screen is black [34681].
- When streaming media with iOS devices using AirPlay, audio and video can become unsynchronized [34678].
- You may have trouble seeing the display from your AirPlay or Google Cast device. Tap **Reset** in the device lobby [33262, 33265, 33292].
- When an iOS device is streaming video and audio and is then disconnected from the display by tapping **X** on the display, the audio continues [61366].
- Dell 3390 laptops can't share their screen using Miracast [58682].
  - Restart Screen Share.
    - a. Open Settings.
    - b. Scroll to Screen Share.
    - c. Tap **Screen Share > Reset**.
  - Enable Miracast Connection Handling in Settings.
- Laptops can't share their screen using Miracast [61204].
  - Restart Screen Share.
    - a. Open Settings.
    - b. Scroll to Screen Share.
    - c. Tap **Screen Share > Reset**.
  - Enable Miracast Connection Handling in Settings.
- Screen Share can occasionally stop displaying content from a mobile device without disconnecting the mobile device [386094].
- Screen Share closes unexpectedly when devices are using Miracast [386862, 386874, 399983].
- The display's name doesn't appear in the list of available devices if you're sharing content from the Chrome browser and the display is connected to the network with both Wi-Fi and Ethernet [414209].

**NOTE**


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Restart the display.

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- Samsung mobile devices should use the Google™ Home app to share content [417994].
- Text may appear blurry when using Google Cast in the Chrome browser or Cast from a Chromebook or a mobile device [407403, 10784].
- Chromebooks that can't use h.264 cannot share their screen reliably [389774].

## Previous release notes

System software 3.1.84

[smarttech.com/kb/171373](https://smarttech.com/kb/171373)

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