SMART Board™ interactive display frame Pencil Pack

Order Number IDF-3CPen

Your SMART Board™ interactive display frame pencil pack includes three pencils (red, blue and green) that write and erase digital ink on a flat panel display. When you touch the writing surface with a pencil, the tip of the pencil creates digital ink and the back of the pencil erases digital ink. Touch the writing surface to use your finger as a mouse. Use the SMART Connection Wizard to make sure the pencil’s tip and eraser are working correctly. For detailed instructions, see the section in the SMART Board Interactive Display Frame Installation and User’s Guide titled Using the SMART Connection Wizard to Test Your Pencil.

Inserting Your Pencil Battery

**IMPORTANT**
Make sure that you install a fresh battery in your pencil when the Low Battery warning appears. Rechargeable batteries aren’t recommended.

1. Grasp the pencil in one hand, and then carefully pull the two sections apart.
2. Insert the included AAA battery or your replacement battery into the battery compartment, matching the markings on the holder to the markers on the battery.
3. Carefully push the two sections of the pencil together, and then place the pencil on the interactive display frame’s pencil ledge.

Replacing Your Pencil Nib

**CAUTION**
Replace the pencil nib when it wears down. If a pencil nib wears down too far, you might scratch or damage the flat panel display’s anti-glare coating.

The pencil nib gradually wears down with normal use. Replace the nib regularly to prevent damage to your flat panel display. Your pencil pack includes additional nibs, which are also available from your authorized SMART reseller.
To replace the pencil nib

1. Carefully unscrew the cap surrounding the pencil nib.
2. Pull gently on the nib to remove it from the pencil.
3. Insert the new nib, and then replace the cap.

Troubleshooting Tips

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<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Solution</th>
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<tbody>
<tr>
<td>You’re unable to write in digital ink or erase digital ink with your pencil.</td>
<td>The battery orientation is backwards. OR The pencil’s battery is weak or dead.</td>
<td>Remove the battery. Insert it correctly inside the battery compartment. OR Replace the old battery with a new one.</td>
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<tr>
<td>Your pencil is noisy and sticky when you write on the flat panel display.</td>
<td>The pencil nib is worn out.</td>
<td>Replace the pencil nib.</td>
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⚠️ CAUTION
Because the pencil directly contacts the flat panel display’s surface, write with light pressure on the surface. Writing with excessive force can damage the flat panel. SMART Technologies is not responsible for damage to your flat panel display incurred by improper use.

⚠️ TIP
For best results, hold your pencil perpendicular to the writing surface so that your palm doesn’t block the cameras’ view. As you write, lift your pencil off the flat panel’s surface so that you don’t create extra lines between strokes.