

Release notes

SMART Board MX-V2 and MX-V2 Pro system software 3.5

Overview

SMART Board MX-V2 and MX-V2 Pro system software includes the iQ experience's whiteboard and a suite of other applications. Designed specifically to complement individual, small group, and whole-room collaboration, the display fully integrates with mobile devices, such as tablets, smartphones, laptops, and Chromebooks™.

You can download the iQ system software from smarttech.com/downloads.

SMART Board MX-V2 and MX-V2 Pro system software 3.5.9051

Highlights

Release date	March 19, 2020
System software version	SMART Board MX-V2 and MX-V2 Pro: 3.5.9051

New features

System software	<ul style="list-style-type: none">Downloaded files can be saved in the Files Library.If the appropriate app is installed, the display can open a file.SMART's app store is available and includes teacher guides, Google apps, and Microsoft apps.Added Czech, Danish, Dutch, English (UK), Estonian, Finnish, Greek, Hungarian, Latvian, Lithuanian, Polish, Romanian, Slovak, Slovenian, Turkish, and Welsh language support.
Screen Share	<ul style="list-style-type: none">SMART Screen Share app for iOS and Android devices can connect to the display using a QR code on the display's screen.Windows and Mac computers can be controlled using the SMART Screen Share app.

IMPORTANT

You can use SMART Screen Share app's touchback feature to control a computer that's connected to the display using the Screen Share app. For example, use touchback when presenting a PowerPoint file. Touchback doesn't replace connecting a computer to the display with video and USB cables.

SMART Notebook Player for the display (education models only)	<ul style="list-style-type: none">Ready-made activities are available to add to a page.You can search for videos using Bing.
---	---

Browser	Browser can download and save files in the Files Library
---------	--

Resolved issues

- | | |
|---|---|
| System software | <ul style="list-style-type: none"> • Selecting and deleting all files didn't delete all files [76661]. • Disabling the Library for the kapp Whiteboard disabled the Library for all signed-in users. All kapp Whiteboards would have eventually been deleted too [67803]. |
| Screen Share | <ul style="list-style-type: none"> • Audio was absent when using the SMART Screen Share app on a Mac computer with macOS 10.15 [80446]. • After a device using Miracast stopped sharing its screen, Screen Share closed unexpectedly [67303]. • The display might not automatically disconnect from the Wi-Fi network when a device using Miracast shared its screen [66324]. • When both Ethernet and Wi-Fi were enabled on the display, the Screen Share app showed the connection information for the Wi-Fi connection [60444, 417977]. • Samsung mobile devices should have used the Google™ Home app to share content [417994, 10815]. • Text appeared blurry when using Google Cast in the Chrome browser or Cast from a Chromebook or a mobile device [407403, 10784]. |
| SMART Notebook Player for the display (education models only) | <ul style="list-style-type: none"> • Customizations to the dice widget in a SMART Notebook file created on a computer wouldn't appear on the display [79927] • If more space was added to a page, any content on the page might have been unreadable when the SMART Notebook file was exported as a PDF [64383]. • When presenting a SMART Notebook file on the display, the ink in the SMART Notebook file might not have been saved if the mobile device was no longer connected to a network [43205] |

Known issues

- | | |
|---|---|
| System software | <ul style="list-style-type: none"> • When copying a file that currently has the same file name as a file on a USB drive, the old file is not replaced on the USB drive. Rename the file on the display and then copy it to the USB drive [85347]. • Home screen appears after a brief delay when the display starts [35475]. |
| Screen Share | <ul style="list-style-type: none"> • The Screen Share app on iPad with iOS 12.4.5 causes out-of-synch audio or no audio. Upgrade the iPad's operating system to the latest iOS version [90086]. • Devices that can't use h.264 cannot share their screen reliably [389774]. |
| SMART Notebook Player for the display (education models only) | <ul style="list-style-type: none"> • The following SMART Notebook file content is not supported by SMART Notebook Player: <ul style="list-style-type: none"> ◦ Flash® widgets ◦ GeoGebra ◦ Lesson Activity toolkit ◦ 3D objects ◦ SMART blocks ◦ Concept mapping • The Player app closes unexpectedly when you open a SMART Notebook file that contains SMART response® 2 question set that has more than 10 images in it [18287]. |

smarttech.com/support
 smarttech.com/contactsupport

© 2017–2020 SMART Technologies ULC. All rights reserved. SMART Board, SMART Notebook, SMART amp, SMART kapp iQ, SMART kapp iQ Pro, SMART response, smarttech, the SMART logo and all SMART taglines are trademarks or registered trademarks of SMART Technologies ULC in the U.S. and/or other countries. Google, Google Play, Chrome, Chromebook and YouTube are trademarks of Google Inc. Apple, iPhone and iPad are trademarks of Apple Inc., registered in the U.S. and other countries. All other third-party product and company names may be trademarks of their respective owners. Contents are subject to change without notice. March 20, 2020.