

Release notes

SMART Ink™ 3.x

Overview

When you connect your computer and your SMART interactive product, you can use SMART Ink™ to write and draw in digital ink over open applications, files, folders, websites and any other open window on your computer. When you write outside an open window, a SMART Ink Note appears and you can write inside the note.

You can use the SMART Ink plugin for Adobe® Acrobat® Reader® or the SMART Ink Document Viewer to write over PDF files.

You can download SMART Ink from smarttech.com/downloads.



Computer requirements¹

	Windows® operating systems	OS X operating system software
Supported operating systems	Windows 10 Windows 8.1 Windows 8 Windows 7 SP1	OS X 10.11 (El Capitan) OS X 10.10 (Yosemite) OS X 10.9 (Mavericks)
Minimum processor	3.0 GHz Intel® Core™ 2 Duo	3.0 GHz Intel Core 2 Duo
Minimum RAM	2 GB (4 GB for 4K UHD displays)	2 GB (4 GB for 4K UHD displays)
Minimum hard disk space²	1 GB	1 GB
Other requirements	Adobe Reader 11.0.10 or later (for SMART Ink plugin)	

¹Operating systems and other third-party software released after this SMART software might not be supported

²Additional free space required during installation

SMART Ink 3.2

Versions	Windows operating systems	3.2.983.0
	OS X operating system software	3.2.988.0

Related software

Education software	SMART Notebook® 15.2	smarttech.com/kb/170905
	SMART Product Drivers 12.4	smarttech.com/kb/170792

Highlights

- Access to the first four saved favorite pens through quick favorites
 - Stamp pad with ten standard stamps and the ability to create your own stamps
 - Screen capture improvements
 - Screen capture buttons appear in the dynamic toolbars
 - Option to save screen captures to SMART Notebook software, to a Capture folder on the desktop, to a location of your choosing or to the clipboard
 - Ability to choose a default option for screen captures
 - Toolbox button in the dynamic toolbars that contains the screen capture, handwriting recognition and stamp pad tools.
 - SMART Ink window tools button appears in SMART Ink Notes
 - Ability to restore the dynamic toolbars to their default positions
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Resolved issues

All operating systems	<ul style="list-style-type: none">• When used with right-to-left languages, the SMART Ink dynamic toolbars appear correctly and can be docked.
Windows	<ul style="list-style-type: none">• In Windows 10 operating system, you can select an object in a Microsoft® Office 2010 application without drawing in digital ink at the same time.• The SMART Ink dynamic toolbars can be viewed on all displays when a Windows computer is connected to a SMART Board® 4000 series interactive flat panel.

Known issues

Windows	<ul style="list-style-type: none">• The <i>Troubleshooting</i> tab in SMART Ink Settings doesn't detect the presence of Microsoft Office 2016 applications.• The SMART Ink plugin for Adobe Acrobat Reader doesn't work with SMART Board 400 series interactive whiteboards or SMART Board 40000 series interactive flat panels.• When you write or draw in the upper and left portions of the desktop on a high DPI display, empty SMART Ink Notes result.• In Windows 8 operating system, you might not be able to write or draw in PowerPoint® presentation mode after inserting a new slide from the SMART Ink toolbar.• In Windows 8 operating system, the first pen stroke you write or draw in PowerPoint presentation mode might not be accurate.• If you change the primary display settings on a computer with Windows 10 operating system, log off and log on again. Otherwise, SMART Ink can behave unexpectedly.• SMART Ink overrides Microsoft Edge's built-in annotation features. You can disable SMART Ink for Microsoft Edge and use the built-in features instead by following the instructions in the SMART Ink Help or user's guide.
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OS X

- The SMART Ink plug-in doesn't work with Microsoft Office 2016.
- Digital ink appears on a PowerPoint presentation only when you lift the SMART interactive product's pen from the pen tray.
- If your computer is connected to a SMART Board 4000 series interactive flat panel, ensure the interactive flat panel is set as the primary display or that the display is mirrored.

• See also [SMART Ink 3.1 known issues](#)

SMART Ink 3.1 SP1

Versions Windows operating systems 3.1.2624.1

Related software

SMART Meeting Pro®	SMART Meeting Pro 4.1 SMART Product Drivers 12.3	smarttech.com/kb/170982 smarttech.com/kb/170792
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Highlights

- SMART Ink plugin for Adobe Acrobat Reader
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Resolved and known issues

- See the *SMART Meeting Pro 4.1 software release notes* (smarttech.com/kb/170982).

SMART Ink 3.1

Versions Windows operating systems 3.1.1764.0
OS X operating system software 3.1.1774.0

Related software

Education software	SMART Notebook 15.1 SMART Product Drivers 12.2	smarttech.com/kb/170905 smarttech.com/kb/170792
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Highlights

- Improvements from [SMART Ink 3.0](#), including dynamic toolbar and support for Pen ID™
- Improved dynamic toolbar
 - Dock the toolbar to the left or right edges of the screen
 - Close the toolbar by pushing it off the screen
 - Pin palettes so they remain open
- SMART Ink window tools
 - Clear all digital ink from a window
 - Take a screen capture of a window
 - Turn off SMART Ink for a window or an application
- SMART Ink Favorite Pens
- SMART Touch Inking Tool to write or draw using your finger or an accessibility aid
- *SMART Ink Settings* window changes
 - Enable or disable the SMART Ink plug-in for Microsoft PowerPoint
 - Show or hide the SMART Ink Toolbar for PowerPoint in presentation mode
 - Verify that SMART Ink is on and that your computer is connected to a SMART interactive product
 - Enable any disabled SMART Ink plug-ins

Resolved issues

- SMART Ink now initializes correctly when started at logon.

Known issues

All operating systems

- When used with right-to-left languages, the SMART Ink dynamic toolbars might appear partially off screen but can be dragged back on screen. In addition, the toolbars cannot be docked for right-to-left languages. *Resolved in SMART Ink 3.2*

Windows

- The SMART Ink dynamic toolbars appear only on the primary display when a Windows computer is connected to a SMART Board 4000 series interactive flat panel. *Resolved in SMART Ink 3.2*

OS X

- In transparent mode, SMART Notebook software covers the SMART Ink dynamic toolbars, preventing you from using the toolbars.
- In the SMART Ink Document Viewer, some pages in longer PDF documents render incorrectly after you press **Automatically Resize**.
- The SMART Ink dynamic toolbars appear only on the primary display when a Mac computer is connected to a SMART Board 4000 series interactive flat panel.

SMART Ink 3.0

Versions

Windows operating systems	3.0.1823.0
OS X operating system software	3.0.2198.0

Related software

SMART Meeting Pro	SMART Meeting Pro 4.0 SP2 SMART Product Drivers 12.1	smarttech.com/kb/170521 smarttech.com/kb/170792
SMART Meeting Pro PE	SMART Meeting Pro PE 1.4 SMART Product Drivers 12.1	smarttech.com/kb/170520 smarttech.com/kb/170792

Highlights

All operating systems

- Support for Pen ID feature of SMART Board 6000 series and 8000i-G5 series interactive flat panels
- New user interface featuring dynamic toolbars

Windows

- Improved SMART Ink Toolbar for PowerPoint

Resolved issues

- SMART Ink 3.0 improves stability and performance.
- SMART Ink 3.0 resolves an issue that resulted in lost digital ink in PowerPoint presentation mode.
- SMART Ink 3.0 resolves an issue that prevented animated slide transitions from working in PowerPoint presentation mode.

Known issues

- In some situations, SMART Ink 3.0 and the SMART Board service can take several minutes to load after the computer restarts.

Previous release notes

SMART Ink 2.x	smarttech.com/kb/170570
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smarttech.com/support
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