

Release notes

SMART Meeting Pro® 4.x software

Overview

Enhance teamwork with SMART Meeting Pro® software, SMART's collaboration and meeting productivity software.

When you install SMART Meeting Pro software with SMART Product Drivers and SMART Ink®, you can connect your meeting room computer to a SMART Board® interactive display and use the display's touch and digital ink features.

You can download SMART Meeting Pro software from smarttech.com/downloads.



Computer requirements¹

| | Room license (1–2 displays) Personal license | Room license (3–8 displays) | Room license (9–16 displays) |
|--|--|--|--|
| Supported operating systems | Windows® 10 Windows 8.1 Windows 7 | Windows 10 Windows 8.1 Windows 7 | Windows 10 Windows 8.1 Windows 7 |
| Minimum processor | 2 GHz dual-core (quad-core recommended) | 2 GHz dual-core (quad-core recommended) | 3 GHz dual-core (quad-core recommended) |
| Minimum RAM | 2 GB (4 GB recommended) | 4 GB | 8 GB |
| Minimum hard disk space² | 1 GB | 1 GB | 1 GB |
| Video requirements | 128 MB discrete VRAM | 256 MB discrete VRAM | 512 MB discrete VRAM |
| Other requirements | Microsoft® .NET Framework 4.5.1 Microsoft Visual Studio® Tools for Office Adobe® Reader® 11.0.10 or later (for SMART Ink plugin) | Microsoft .NET Framework 4.5.1 Microsoft Visual Studio Tools for Office Adobe Reader 11.0.10 or later (for SMART Ink plugin) | Microsoft .NET Framework 4.5.1 Microsoft Visual Studio Tools for Office Adobe Reader 11.0.10 or later (for SMART Ink plugin) |

¹Operating systems and other third-party software released after this SMART software might not be supported

²Additional free space required during installation

SMART Meeting Pro 4.4 software

| | | |
|-------------------------|--|--|
| Versions | Windows operating systems | 4.4.164.0 |
| Related software | SMART Product Drivers 12.11 SMART Ink 5.4 | smarttech.com/kb/171085 smarttech.com/kb/171189 |
| Highlights | <ul style="list-style-type: none"> • Support for SMART Board MX265, MX275, and MX286 displays • Support for SMART Board MX165, MX175, and MX186 displays • Support for SMART Podium 624 and 624 Pro • New product key format in SMART Meeting Pro software. The product key format remains MP-XXXXXX-XXXXX-XXXXXXXXXXXX-AAA, but the expiry date is displayed with each license renewal. | |

SMART Meeting Pro 4.3 SP1 software

| | | |
|-------------------------|---|--|
| Versions | Windows operating systems | 4.3.150.0 |
| Related software | SMART Product Drivers 12.9 SMART Ink 5.2.20 | smarttech.com/kb/171085 smarttech.com/kb/171189 |
| Resolved issues | <ul style="list-style-type: none"> • Corrects an issue with a code-signing certificate that prevents SMART Ink add-ins from loading in Microsoft Office. <p>NOTE</p> <p>This release modifies only SMART Ink to address the above issue. SMART Meeting Pro software and SMART Product Drivers remain unchanged from the SMART Meeting Pro 4.3 software release (see below).</p> | |

SMART Meeting Pro 4.3 software

| | | |
|-------------------------|--|--|
| Versions | Windows operating systems | 4.3.150.0 |
| Related software | SMART Product Drivers 12.9 SMART Ink 5.2 | smarttech.com/kb/171085 smarttech.com/kb/171189 |
| Highlights | <ul style="list-style-type: none"> • Support for SMART Board 7000 with iQ and SMART Board 7000 with iQ Pro interactive displays. • Bridgit software is disabled and the server information screen has been removed from the SMART Meeting Pro installer. To enable Bridgit software integration, install the SMART Meeting Pro 4.3 MSI download using SMART Install Manager and command-line parameters. You must also set a SMART Bridgit Server address. See the BRIDGIT_SERVER_NAME property on page 23 of the system administrator's guide for more information. | |
| Resolved issues | <ul style="list-style-type: none"> • This release resolves an issue in which the SMART Business toolbar disappeared when you wrote notes in digital ink, opened a web browser or started an application. | |

Known issues

- SMART Ink Document Viewer is not set as the default PDF viewer even if you select it as the default PDF viewer during installation.
- Performance is slow if you connect your computer to two interactive displays and users interact with the software on those interactive displays the same time.
- When you restart your computer, icons on the desktop move to the right.
- If you open a browser while in Desktop mode, you can't open Whiteboard mode unless you minimize the browser.
- If you create a SMART Ink note while in Desktop mode and then attempt to orient the interactive display, the SMART Ink note appears over the orientation screen.
- If you choose the Pen tool on the SMART Business Toolbar and then exit SMART Meeting Pro software, digital ink appears when you touch the screen.
- If you choose the Eraser tool on the SMART Business Toolbar and then use your palm or fist to erase digital ink, the size of the eraser doesn't change accordingly.

SMART Meeting Pro 4.2 software

| | | |
|-------------------------|--|--|
| Versions | Windows operating systems | 4.2.86.0 |
| Related software | SMART Product Drivers 12.6 SMART Ink 4.2 Bridgit 4.7 software | smarttech.com/kb/171085 smarttech.com/kb/171025 smarttech.com/kb/170923 |
| Resolved issues | <ul style="list-style-type: none"> • SMART Meeting Pro 4.2 software resolves an issue that caused the software to stop responding if you took a screen capture using the Screen Capture toolbar and then attempted to take a second screen capture. • The performance of rectangular area screen captures is improved over previous versions of SMART Meeting Pro software. | |
| Known issues | <ul style="list-style-type: none"> • SMART Ink Document Viewer is not set as the default PDF viewer even if you select it as the default PDF viewer during installation. • Performance is slow if you connect your computer to two interactive displays and users interact with the software on those interactive displays the same time. • When you restart your computer, icons on the desktop move to the right. • If you open a browser while in Desktop mode, you can't open Whiteboard mode unless you minimize the browser. • If you create a SMART Ink note while in Desktop mode and then attempt to orient the interactive display, the SMART Ink note appears over the orientation screen. • If you choose the Pen tool on the SMART Business Toolbar and then exit SMART Meeting Pro software, digital ink appears when you touch the screen. • If you choose the Eraser tool on the SMART Business Toolbar and then use your palm or fist to erase digital ink, the size of the eraser doesn't change accordingly. | |

SMART Meeting Pro 4.1 software

| | | |
|-------------------------|--|--|
| Versions | Windows operating systems | 4.1.351.0 |
| Related software | SMART Product Drivers 12.3 SP1 SMART Ink 3.1 SP1 Bridgit 4.6 SP1 software | smarttech.com/kb/170792 smarttech.com/kb/170832 smarttech.com/kb/170412 |
| Highlights | <ul style="list-style-type: none"> • Common installer and user interface for SMART Meeting Pro software • Support for Windows 10 operating system • PDF file import • Support for Office 365™-hosted Microsoft Exchange servers (see kb.smarttech.com/?q=17348) • SMART Ink plugin for Adobe Acrobat® Reader | |
| Resolved issues | <ul style="list-style-type: none"> • You can use SMART Ink with Cisco software. • In Windows 10 operating system, you can write or draw in digital ink over PowerPoint® presentations when the computer's screen is extended to a second display. • This release resolves several issues related to high DPI displays. | |

Known issues

- If SMART Meeting Pro software's calligraphic settings and the SMART interactive product's calligraphic settings don't match, you might be able to select line styles in SMART Ink that aren't supported by SMART Meeting Pro software.
- In Windows 8.1 operating system, you might not be able to write or draw in PowerPoint presentation mode after inserting a new slide from the SMART Ink toolbar.
- In Windows 8.1 operating system, the first pen stroke you write or draw in PowerPoint presentation mode might not be accurate.
- In Windows 10 operating system, pressing an object in a Microsoft Office 2010 application with your finger might select the object and draw in digital ink at the same time.
- Bridgit software isn't supported by Windows 10 operating system.

Previous release notes

SMART Meeting Pro 4.0
SMART Meeting Pro PE 1.x

smarttech.com/kb/170521
smarttech.com/kb/170520

smarttech.com/support
smarttech.com/contactsupport

© 2015–2018 SMART Technologies ULC. All rights reserved. SMART Meeting Pro, SMART Ink, Bridgit, smarttech, the SMART logo and all SMART taglines are trademarks or registered trademarks of SMART Technologies ULC in the U.S. and/or other countries. Microsoft, Windows, Visual Studio and Office 365 are either registered trademarks or trademarks of Microsoft Corporation in the U.S. and/or other countries. All other third-party product and company names may be trademarks of their respective owners. Adobe, Acrobat and Reader are either registered trademarks or trademarks of Adobe Systems Incorporated in the U.S. and/or other countries. Contents are subject to change without notice. 12/2018.