

PLEASE THINK BEFORE YOU PRINT



SMART Notebook SE

System Administrator's Guide

Extraordinary made simple™

SMART™

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Patent No. US6320597 and US6326954. Other patents pending.

03/2009

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Chapter 1

Overview

You can use SMART Install Manager to customize your SMART software installation packages and to automate the installation of SMART software in a network environment.

Download SMART Install Manager from the [SMART website](#), and then locate instructions on how to use SMART Install Manager in the *SMART Install Manager Administrator's Guide* ([document 129065](#)).

Alternatively, you can use this guide and your existing imaging or remote management tools to automate the installation process.

This guide shows you how to:

- silently install and remove SMART Notebook SE components
- silently install SMART Notebook SE with folders and icons in other languages
- install and administer Gallery content, locally or on a server
- customize online resources
- silently install service packs
- troubleshoot installation problems

About Windows® Installer

SMART Notebook SE uses the Microsoft® Windows Installer installation and configuration service. Windows Installer is a component of the Windows 2000, Windows XP and Windows Vista® operating systems, as well as of the Microsoft Windows Server® 2003 and 2008 server operating systems. Microsoft also provides Windows Installer as a service pack for the Windows 95, Windows 98 and Windows NT® 4.0 operating systems.

Windows Installer manages the installation and removal of applications by applying a set of centrally defined setup rules during the installation process. These setup rules define the installation and configuration of the installed application. In addition, you can use this service to modify, repair or remove an existing application.

Command Line Options

The Windows Installer program, **Msiexec.exe**, interprets and installs software packages and patch files.

The general structure of an installer command is:

```
msiexec /Option <Required Param> [Opt Param]
[PROPERTY=PropertyValue]
```

Windows Installer supports a variety of options and parameters to control the installation, the behavior of the user interface and the way that the program logs the installation process. SMART Technologies has defined several properties and values to customize the installation further.

NOTE

Command line options are not case-sensitive.

For a complete list of command line options, go to <http://msdn.microsoft.com/library> and search for **installer command line**.

The following is an example of command line syntax. You can use the command line to install the **Example.msi** package from the computer's Y drive:

```
msiexec /i Y:\Example.msi
```

Chapter 2

Installing SMART Notebook SE

The SMART Notebook SE software installation package contains all of the information that Windows Installer requires to install or remove the application and to run the user interface setup. Locate the **SMART Notebook SE.msi** file on the SMART Notebook SE CD or in the files that you download from the [SMART website](#). Double-click the .msi file or run it from a command line to start the Windows Installer and to interactively install the package using default parameters.

NOTES

- The default installation automatically installs the SMART Notebook Gallery Sampler files.
- The default installation includes language packs that allow you to install SMART Notebook SE in other languages.
- Alternatively, use SMART Install Manager to customize the installation of SMART Notebook SE on your server. You can download SMART Install Manager from the [SMART website](#).

Syntax of Msiexec Command Lines

Use the install option (*/i*) with the quiet optional parameter (*/q*) to install the software in **Silent** mode—that is, without a user interface:

```
msiexec /i"Path to .msi\<file name>.msi" /q
```

You can use other standard Windows Installer optional parameters, such as the following:

Parameter	Result
/q	The user is unable to view a user interface.
/qb	The user views a basic user interface.
/qb!	The user views a basic user interface without a Cancel button.
/qb+	The user views a basic user interface and a dialog box signaling the end of the installation.
/qb+!	The user views a basic user interface without a Cancel button and views a dialog box signaling the end of the installation.
/qr	The user views a reduced user interface.
/qf	The user views a full user interface which includes either a dialog box signaling the end of the installation or <i>FatalError</i> , <i>UserExit</i> and <i>Exit</i> dialog boxes.
/qn	The user is unable to view a user interface or a dialog box signaling the end of the installation.
/qn+	The user is unable to view a user interface but sees a dialog box signaling the end of the installation.

To perform a default installation

1. Click **Start > Run**.
The *Run* dialog box appears.
2. Type **cmd** in the **Open** box, and then click **OK**.
A command prompt window appears.
3. Type the following command line (including quotation marks), and then press ENTER:

```
msiexec /i"Path to the .msi\SMART Notebook SE.msi"
```



NOTE


SMART Notebook SE.msi is in the SMART Notebook SE folder that you got from the SMART Notebook SE CD or that you downloaded from the [SMART website](#). You can copy the contents to any accessible server and run the command, referencing that location.

Installation Options for SMART Notebook SE

You can use standard Windows Installer options and the following optional command line properties to customize the installation.

NOTE

Property names are case sensitive.

Properties	Result
INSTALLDIR= <i>Destination Path</i>	SMART Notebook SE installs in the location specified by the path. The default path is [ProgramFilesDir]\SMART Technologies\SMART Notebook SE .
TRANSFORMS= <i>.mst file</i>	The language pack identified by the specified .mst file is applied.
ISX_SERIALNUM= <i>product key</i>	If you also include the ACTIVE_LICENSE property, Windows Installer registers the product key or volume product key for multiple computers.
ACTIVATE_LICENSE=1	Your SMART Notebook SE product key activates when you install SMART Notebook SE.
	<h3> NOTE</h3> <p>SMART recommends that you specify the ISX_SERIALNUM property. If you don't specify the ISX_SERIALNUM property, activation occurs the first time SMART Notebook SE starts.</p>
CUSTOMER_LOGGING= <i>x</i>	<p>Where x=0, the <i>SMART Customer Feedback Program</i> dialog box, which appears the first time SMART Notebook SE starts, is disabled.</p> <p>Where x=1, the <i>SMART Customer Feedback Program</i> dialog box appears the first time SMART Notebook SE starts.</p> <p>Where x=2, the <i>SMART Customer Feedback Program</i> dialog box is enabled.</p>
INSTALL_SPU=1	SMART Product Update (SPU) doesn't install.
PRODUCT_NOTIFICATION=1	When SPU is installed, SPU notifies you of SMART software updates.

Properties	Result
SPU_TIME_FRAME= <i>x</i>	When SPU is installed, SPU waits x days before checking for updates. i NOTE The possible range of values for x is 1 to 60. The default is 30.
NETWORK_CONTENT= <i>x</i>	Where x=1 , Gallery content is installed on your server and all your network computers can access it at the server location specified by CONTENT_TARGET_PATH . All *_CONTENT properties are ignored.
CONTENT_SOURCE_PATH= <i>Destination Path</i>	Gallery content installs in the location on your server specified by the path. When not specified, Gallery content installs on all your network computers. SMART recommends that you specify the destination path and then install Gallery on your server. For further information on sharing Gallery content, see page 21.
CONTENT_TARGET_PATH= <i>Destination Path</i>	Where NETWORK_CONTENT isn't specified, Gallery content installs on all your network computers in the location specified by the path. Where NETWORK_CONTENT=1 , Gallery content installs on your server and all your network computers can access it at the server location specified by the path.
TEAM_CONTENT_PATH= <i>Destination Path</i>	If Gallery content is installed, the Gallery's Team Content folder is created at the location specified by the path.
MY_CONTENT= <i>Destination Path</i>	The Gallery's My Content folder is created at the location specified by the path. You can also type environment variables (for example, %USERPROFILE%\My Documents\My Content).
FULL_GALLERY=1	All Gallery content is installed, but the Lesson Activity Toolkit doesn't install. i NOTE Use this command instead of specifying all *_CONTENT properties.
LAT_CONTENT=1	Lesson Activity Toolkit installs.

Properties	Result
ADMIN_CONTENT=1	The Gallery's Administration content installs.
ARTS_CONTENT=1	The Gallery's Arts content installs.
ENGLISH_CONTENT=1	The Gallery's English and Language Arts content installs.
GEOGRAPHY_CONTENT=1	The Gallery's Geography content installs.
HISTORY_CONTENT=1	The Gallery's History content installs.
MATH_CONTENT=1	The Gallery's Mathematics content installs.
PEOPLE_CONTENT=1	The Gallery's People and Culture content installs.
SCIENCE_CONTENT=1	The Gallery's Science and Technology content installs.
SPECIAL_CONTENT=1	The Gallery's Special Needs content installs.
SPORTS_CONTENT=1	The Gallery's Sports and Recreation content installs.
GALLERY_CONTENT=1	The Gallery content doesn't install.
CREATE_DESKTOPICONS=1	The SMART Notebook SE icon appears on the desktop.
BINDERSELECTEDOPT= <i>Destination Path</i>	<p>Your binder file is created at the location specified by the path.</p> <p>Type %USERPROFILE%\Application Data to save the SMART Notebook SE files in each student's Application Data folder.</p> <p>Type %USERPROFILE%\My Documents to save the SMART Notebook SE files in each student's My Documents folder.</p> <p>Type Other to save the SMART Notebook SE files in a folder that you specify in BINDERDIR.</p>
BINDERDIR= <i>"Destination Path"</i>	Where BINDERSELECTEDOPT=Other , the SMART Notebook SE files save to a folder that you specify in BINDERDIR for each student who starts the software.

You can use **ACC** command line properties to restrict Internet access.

Property	Hex Value	Result
ACC=0	0x00000000	Disable Internet access
ACC=1	0x00000001	Allow Internet access only for Gallery Setup
ACC=2	0x00000002	Allow Internet access only for Language Setup
ACC=3	0x00000003	Allow Internet access only for Gallery Setup and Language Setup
ACC=4	0x00000004	Allow Internet access only for SPU
ACC=5	0x00000005	Allow Internet access only for Gallery Setup and SPU
ACC=6	0x00000006	Allow Internet access only for Language Setup and SPU
ACC=7	0x00000007	Allow Internet access for everything except Customer Experience Program
ACC=8	0x00000008	Allow Internet access only for Customer Experience Program
ACC=9	0x00000009	Allow Internet access only for Gallery Setup and Customer Experience Program
ACC=10	0x0000000A	Allow Internet access only for Language Setup and Customer Experience Program
ACC=11	0x0000000B	Allow Internet access for everything except SPU
ACC=12	0x0000000C	Allow Internet access only for SPU and Customer Experience Program
ACC=13	0x0000000D	Allow Internet access for everything except Language Setup
ACC=14	0x0000000E	Allow Internet access for everything except Gallery Setup
ACC=15	0x0000000F	Allow Internet access (default)

Activating SMART Notebook SE

You can use SMART Install Manager to activate SMART Notebook SE.

Download SMART Install Manager from the [SMART website](#), and then find instructions on how to use SMART Install Manager in the *SMART Install Manager Administrator's Guide* ([document 129065](#)).

Alternatively, you can use this guide and your existing imaging or remote management tools to register the product key.

If you have a volume product key, use the **ISX_SERIALNUM** parameter. For example:

```
msiexec /i"Path to .msi\SMART Notebook SE.msi"
ISX_SERIALNUM="NB-ABCDE-FGHIJ-KLMNO-PQRST" /q
```

Until you activate SMART Notebook SE, you have a 30-day trial version.

Examples of Msiexec Command Lines

NOTES

- A silent installation using the quiet option (**/q**) can take several minutes, with no indication of activity or completion.
- Include quotation marks.

Silent installation with a product key:

```
msiexec /i"Path to .msi\SMART Notebook SE.msi"
ISX_SERIALNUM="NB-ABCDE-FGHIJ-KLMNO-PQRST"
ACTIVATE_LICENSE=1 /q
```

NOTE

If you have a volume product key, you can use the **ISX_SERIALNUM** parameter to activate SMART Notebook SE.

Silent installation with a product key and installation of all Gallery content:

```
msiexec /i"Path to .msi\SMART Notebook SE.msi"
ISX_SERIALNUM="NB-ABCDE-FGHIJ-KLMNO-PQRST" FULL_GALLERY=1
LAT_CONTENT=1 ACTIVATE_LICENSE=1 /q
```

Silent installation with a product key and installation of all Gallery content from a network location:

```
msiexec /i"Path to .msi\SMART Notebook SE.msi"
ISX_SERIALNUM="NB-ABCDE-FGHIJ-KLMNO-PQRST" FULL_GALLERY=1
LAT_CONTENT=1 CONTENT_SOURCE_PATH="//UNC path to gallery
source" ACTIVATE_LICENSE=1 /q
```

Silent installation with a product key and shared Gallery content on a network location:

```
msiexec /i"Path to .msi\SMART Notebook SE.msi"
ISX_SERIALNUM="NB-ABCDE-FGHIJ-KLMNO-PQRST" FULL_GALLERY=1
LAT_CONTENT=1 NETWORK_CONTENT=1
CONTENT_TARGET_PATH="U\NUC path to installed gallery"
ACTIVATE_LICENSE=1 /q
```

Silent removal:

```
msiexec /x"Path to .msi\SMART Notebook SE.msi" /q
```

NOTES

- You can use the removal option (**/x**) with the quiet optional parameter (**/q**) to remove the software in **Silent** mode—that is, without a user interface.
- A silent removal using the quiet option (**/q**) may take several minutes, with no indication of activity or completion.

Chapter 3

Silently Installing Other Languages

When you perform an interactive SMART Notebook SE software installation, the installation program automatically installs SMART Notebook SE's folder groups and icons in the Windows operating system's language.

If you use the .msi silent installation command as documented on page 9, the installation program installs only the English folder groups and icons, regardless of what language the computer's Windows operating system is running. To silently install SMART Notebook SE in another language, you must specify the language that you want the installation program to use when creating the application's folder groups and icons.

The installation file contains language information in separate .mst transform files that you can apply during installation by using the **TRANSFORMS** optional parameter.

NOTE

The installation of language packs is determined by the language of the Windows operating system. The **TRANSFORMS** optional parameter doesn't affect the language pack installation.

To create the folder groups and icons for another language, you must use the appropriate .mst transform file for that language, as shown in the following table:

File	Language
1030.mst	Danish
1031.mst	German
1032.mst	Greek
1033.mst	English (US)
1034.mst	Spanish
1036.mst	French
1040.mst	Italian
1043.mst	Dutch
1044.mst	Norwegian
1046.mst	Portuguese (Brazil)
1049.mst	Russian
1053.mst	Swedish
1055.mst	Turkish
2052.mst	Chinese (Simplified)
2057.mst	English (UK)
2058.mst	Spanish (Mexico)
2070.mst	Portuguese (Portugal)

For example, the following script silently installs the German folder groups and icons:

```
msiexec /i"Path to .msi\SMART Notebook SE.msi"  
TRANSFORMS="1031.mst" /qn
```



NOTE

Include quotation marks.

Chapter 4

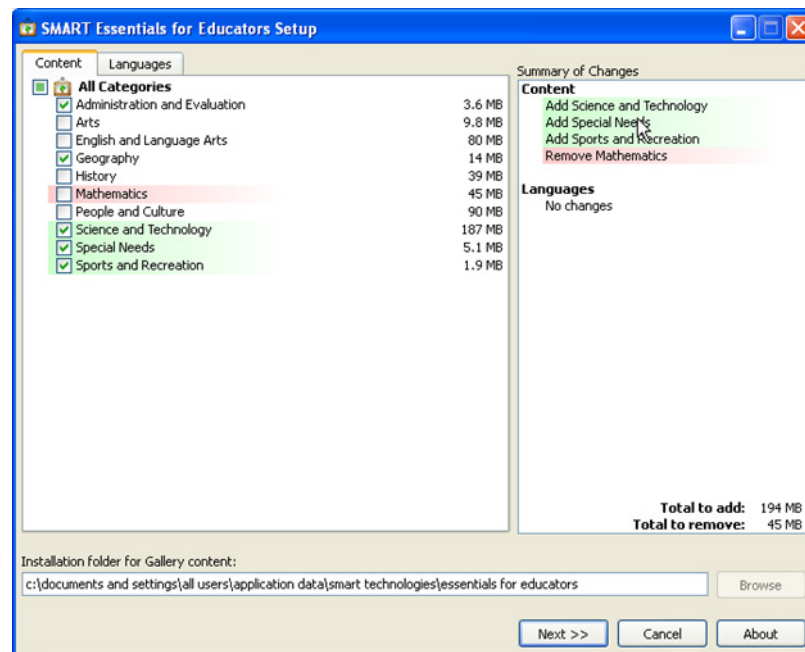
Installing Gallery Content

You can use SMART Install Manager to customize the installation of Gallery content on your computer and then to automate the installation in a network environment.

Download SMART Install Manager from the [SMART website](#), and then find instructions on how to use SMART Install Manager in the *SMART Install Manager Administrator's Guide* ([document 129065](#)).

Alternatively, you can use this guide and your existing imaging or remote management tools to automate the Gallery installation process.

When you install SMART Notebook SE software, the *SMART Essentials for Educators Setup* wizard starts automatically. Using this program, you can select the Gallery content that it installs on, or removes from, the computer.



The SMART Notebook SE installation installs the **Gallery Setup.exe** program and supporting files to the default destination:

**C:\Program Files\Common Files\SMART Technologies\
SMART Product Update**

You can start the **Gallery Setup.exe** program at any time, either by browsing to and double-clicking the file or by running a command line.

To start Gallery Setup.exe from a command line

1. Click **Start > Run**.

The *Run* dialog box appears.

2. Type **cmd** in the **Open** box, and then click **OK**.

A command prompt window appears.

3. Type the following command line (including quotation marks), and then press ENTER:

```
"C:\Program Files\Common Files\SMART Technologies
\SMART Product Update\Gallery Setup.exe"
```

Installation Command Usage

Common Options:

```
[<--overrideproxy> [--proxy proxyhost:port]]
[--username name] [--password pass] [--verbose]
```

GUID:

```
[--source path] [--configuration path | --guid gallery_id]
{common options}
```

Install everything:

```
--installall [--destination path] <--source path |
--allowdownload> <--configuration path |
--guid gallery_id> [--remote] {common options}
```

Install selected:

```
--installsome [--destination path] <--source path |
--allowdownload> [--remote] <--configuration path |
--guid gallery_id> <--c alias1 [--c alias2 ...]>
{common options}
```

Create full local source:

```
--downloadall <--destination path> <--configuration path  
| --guid gallery_id> [--source url] {common options}
```

Create partial local source:

```
--downloadsone <--destination path> <--configuration path  
| --guid gallery_id> [--source url] <--c alias1  
[--c alias2 ...]> {common options}
```

Uninstall:

```
--uninstall <--configuration path | --guid gallery_id>
```

Register with SMART Notebook SE:

```
--register [--destination path] [--configuration path]  
[--remote] [--forcedest]
```

Installation Options

The following tables explain the functions of the commands, optional command line flags and values you can use to customize the installation. Specify a particular gallery to work with using a **--guid** parameter (for example, **--guid gallery.smarttech.com** for SMART Essentials for Educators) or a **--configuration** parameter (for example, **--configuration "path/SMARTEssentials.gallerycollection"** for SMART Essentials for Educators).

Name	Function
Commands	
<code>--downloadall</code>	Use this command to download all Gallery collections into a destination folder, so users can use it as an installation source.
<code>--downloadsomesome</code>	Use this command to download some Gallery collections (you must use the --c parameter to select the collections) into a destination folder, so users can use it as an installation source.
<code>--installall</code>	Use this command to install everything available from source to destination. If you omit the --source parameter, the installation program does not use a default path, unless you provide the --allowdownload flag. If you omit the --destination parameter, the installation program uses the default path defined in the Gallery's configuration.
<code>--installsome</code>	Use this command to install specified collections from source to destination. If you omit the --source parameter, the installation program won't attempt to download unless you provide the --allowdownload flag. If you omit the --destination parameter, the installation program uses the default path defined in the Gallery's configuration. You must choose the collections with one or more --c "alias" parameters, where "alias" is the ShortID set in the configuration.
<code>--uninstall</code>	Use this command to remove the installed Gallery.
<code>--register</code>	Use this command with the --destination and the --configure parameters, or the --guid parameter, to define the location of Gallery content.

Name	Function
Flags	
--remote	Use this flag to prevent the Gallery Setup application from registering itself with SMART Notebook SE. This disables the Check for Updates feature and prevents users from updating the content.
--verbose	Use this flag to output progress of operations to standard output when working in command line mode.
--overrideproxy	Use this flag to make the Gallery Setup application ignore default (system-wide or previously set) proxy settings where applicable, and to use a proxy specified by the --proxy parameter (server:port format), using a username and password provided by --username and --password parameters.
<p>i NOTE You can still set a username and password without --overrideproxy, but use it for authentication with default proxy.</p>	
--allowdownload	Use this flag with the --installall or --installsome parameters when you omit the --source parameter. This allows you to download the Gallery data files from the default URL specified in the configuration.
--forcedest	Use this flag when you want users to share their Gallery content.

Name	Function
Parameters	
--source " <i>path</i> "	<p>This parameter defines the full path to a local or network location where the Gallery data files are stored before installation.</p> <p>If you omit the parameter, the installation program uses the default URL from the gallery configuration, as specified by the --guid or --configuration parameters.</p>
--destination " <i>path</i> "	<p>This parameter defines the full path to a local or network location where the installation program installs the Gallery files.</p> <p>If you omit the parameter, the installation program uses this default path found in the computer's registry:</p> <p>C:\Documents and Settings\All Users\Application Data\SMART Technologies\Essentials for Educators</p>
--configuration " <i>path</i> "	<p>This parameter defines the full path to a .gallerycollection file, including the file name.</p> <p>If you omit the parameter, you must provide the --guid parameter to specify a known Gallery.</p>
--guid " <i>gallery_identifier</i> "	<p>This parameter specifies a known Gallery to work with.</p> <p>A Gallery is known if the Gallery Setup program has already opened its .gallerycollection file. In this situation, use this parameter instead of the --configuration parameter.</p>

Name	Function
<code>--c "alias"</code>	<p>Use this parameter with the --downloads and --install commands to download or install the Gallery collection identified by the matching alias (the ShortID in the SMARTEssentials.gallerycollection file).</p> <p>You can use several --c parameters on one command line. Valid alias values for SMART Essentials for Educators are:</p> <ul style="list-style-type: none"> • "admin" • "arts" • "english" • "geography" • "history" • "people" • "science" • "special" • "sports" • "tech"
<code>--ui</code>	<p>This parameter specifies the user interface level. Use this parameter to show a windowed progress indicator for long operations, and to display error messages in a dialog box. If this option isn't specified, Gallery Setup works silently without a user interface.</p> <p>Use --register with the --downloadall or --downloads parameters to display the full user interface level.</p> <p>Use --register with the --installall or --install parameters to display a minimal user interface level.</p>

NOTES

- When you include some of these command options, the **Gallery Setup.exe** application doesn't open the setup dialog and operates in an "unattended" mode outputting to stdout.
- The **Gallery Setup.exe** installation program doesn't support Microsoft Installer options.

Examples of Gallery Setup.exe Command Lines

NOTES

- The **--configuration** parameter now specifies a path to the **SMARTEssentials.gallerycollection** file, not the **configuration.xml** file as in previous versions.
- Include quotation marks.

Downloading All Gallery Content to a Local or Network Folder

Use the following command to copy all Gallery content from a specific source folder to a common destination folder where authorized users can install them:

```
"Path to .exe\Gallery setup.exe" --downloadall --destination
"path" --configuration "path"
```

Downloading Some Gallery Collections to a Local or Network Folder

Use the following command to copy only defined Gallery content collections from a specific source folder to a common destination folder where authorized users can install them:

```
"Path to .exe\Gallery setup.exe" --downloadsomesome --
destination "path" --configuration "path" --c "alias1"
--c "alias2"
```

Installing All Gallery Content

Use the following command to install all Gallery content from the default source (as defined in the **SMARTEssentials.gallerycollection** file) to a specific destination folder:

```
"Path to .exe\Gallery setup.exe" --installall --
allowdownload --destination "path" --configuration "path"
```

Installing Select Gallery Content

Use the following command to install select Gallery content from the default source (as defined in the **SMARTEssentials.gallerycollection** file) to a specific destination folder:

```
"Path to .exe\Gallery setup.exe" --installsome --remote
--source "path" --allowdownload --destination "path"
--configuration "path" --c "alias1" --c "alias2"
```


Registering Installed Gallery Content with SMART Notebook SE

If you have installed Gallery collections to a network location, use the following command to register the Gallery content with SMART Notebook SE software on each user's computer:

```
"Path to .exe\Gallery setup.exe" --register --remote --
forcedest --destination "path" /configuration "path"
```

Removing Gallery Content

Use the following command to remove SMART Essentials:

```
"Path to .exe\Gallery setup.exe" --uninstall
--guid gallery.smarttech.com
```

NOTE

To automate the removal of your Gallery content, you can apply the command in a batch file as a startup script.

Sharing Gallery Content

You can use SMART Install Manager to share Gallery content in a network environment.

Download SMART Install Manager from the [SMART website](#), and then find instructions on how to use SMART Install Manager in the *SMART Install Manager Administrator's Guide* ([document 129065](#)).

Alternatively, you can use this guide and your existing imaging or remote management tools to share Gallery content.

When you set up a system where all SMART Notebook SE users share the Gallery content located on a server, all users see the shared Gallery content as their own. If any user in the system removes SMART Notebook SE, they also remove the shared content from the network server. To prevent this from occurring, SMART recommends the following process.

NOTE

You need to add all your customized settings to the Windows Installer properties table using a Microsoft transform.

To configure the location of a shared Gallery

1. After you silently install SMART Notebook SE on each computer, configure the location of the shared Gallery within SMART Notebook SE on each computer by typing the following command (including quotation marks), and then press ENTER.

```
"Path to .exe\Gallery Setup.exe" --register --remote  
--forcedest --destination "Path to shared folder"  
--configuration "path"
```

2. Set the shared network folder's permissions to read-only.

Chapter 5

Administering Gallery Content

When users start SMART Notebook SE software by clicking the **SMART Notebook SE** icon, they can use installed content from the Gallery Sampler and the Essentials for Educators folders. They can also add and use new content and folders to their own **My Content** folder.

NOTE

By default, other users can't see your My Content files. SMART Notebook SE creates an empty My Content folder for each user who logs on to the computer and starts the software.

Starting SMART Notebook SE in Administration Mode

In **Administration** mode, you can start SMART Notebook SE and perform these additional functions:

- change the location of your My Content folder
- create and rename Team Content folders that other users can share
- add existing Team Content folder access to a computer
- remove Team Content folder access from a computer
- create a My Resources link to an RSS feed

To start SMART Notebook SE in Administration mode

1. Click **Start > Run**.
The *Run* dialog box appears.
2. Type **cmd** in the **Open** box, and then click **OK**.
A command prompt window appears.
3. Type the following command line (including quotation marks), and then press ENTER:

```
"C:\Program Files\SMART Technologies\SMART Notebook SE
\SMARTNotebookSE.exe" /admin
```

NOTE

The path to the **SMARTNotebookSE.exe** file may be different on your computer or if you are using SMART Notebook SE on a USB storage device bracelet.

SMART Notebook SE software starts in **Administration** mode.

NOTE

When you close SMART Notebook SE software, you automatically exit **Administration** mode.

Changing the Location of the My Content Folder

When a user creates new content, or copies existing content to their My Content folder, SMART Notebook SE places the Gallery files in this default location:

**C:\Documents and Settings\[user name]\Application Data\
SMART Technologies\Gallery\My Content**

NOTE

[user name] is the current user's Windows account name.


When you install SMART Notebook SE, you create your own My Content folder so that you can add and use new content and folders. You can also create a new My Content folder on a server that you can access, add to or delete the files from when you use any computer that is connected to the network.

To change the location of the My Content folder

1. Create a folder in a new location, and then copy your existing My Content folder and its contents to the new location.

OR

Move your existing My Content folder to a new location.

2. While in **Administration** mode, open the Gallery tab.
3. Click  **Show additional Gallery actions**, and then click **Administration: Content Locations**.

The *Administration: Content Locations* dialog box appears.

 **NOTE**

The **Administration: Content Locations** option is available only in **Administration** mode.

4. Select **My Content**, and then click **Browse**.

The *Browse For Folder* dialog box appears.

5. Browse to your **My Content** folder in the new location, and then click **OK**.

6. Click **Close**.

7. Close and restart SMART Notebook SE.

The My Content folder in the new location is ready to use.


Creating Team Content Folders

Any SMART Notebook SE user can create new content and save it to their own My Content folder for future use. To share new content with other users, create Team Content folders on a local hard disk or server. Other users can then access, add to and delete the Team Content files.

 **NOTE**

When you install SMART Essentials for Educators, the installation program creates an **Essentials for Educators** Team Content folder that all users of the computer can access. The *Team Content* window shows the path to this folder. If you remove the folder, the computer users are unable to access the Essentials for Educators content.

To create a Team Content folder

1. While in **Administration** mode, open the Gallery tab.
2. Click  **Show additional Gallery actions**, and then click **Administration: Content Locations**.

The *Administration: Content Locations* dialog box appears.

3. Select **Team Content**, and then click **Create New**.

The *Browse For Folder* dialog box appears.

4. Browse to the location where you want to keep your team's Gallery content, and then click **OK**.

A new Team Content folder appears in the Gallery selection list.


NOTES

- If you create the new Team Content folder on your computer's hard disk, the content is available to other users of your computer only. Create a Team Content folder on a server if you want users on other computers to share the content.
- You can use the **Make New Folder** button to create new Team Content folders. SMART Notebook SE creates the required **imsmanifest.xml** file when you close the dialog box.


5. Click **Close**.

The new Team Content folder is ready to use.

To connect to an existing Team Content folder

1. Open the Gallery tab.
2. If you are in **Administration** mode, click  **Show additional Gallery actions**, click **Administration: Content Locations**, and then click **Add Existing**.

OR

If you aren't in Administration mode, click  **Show additional Gallery actions**, click **Connect to Team Content**, browse to the location of your team's Gallery content, and then click **OK**.

The Team Content folder appears in the Gallery selection list.

3. Click **Close**.

NOTES


- Updating the Team Content folder's name may take 30 seconds or more.
- While in **Administration** mode, you can add, remove and rename Team Content folders from any computer in the team.

The Team Content folder is ready to use.

Customizing Online Resources

When you install SMART Notebook SE, the installer creates links to online resources that are available from SMART's website. As an administrator, you can create a **My Resources** folder that contains a link to your private RSS feed or a public one. You can use RSS feeds to access news sites or blogs, as well as to publish information to your SMART Notebook SE users.

To create a My Resources content folder

1. While in **Administration** mode, open the Gallery tab.
2. Click  **Show additional Gallery actions**, and then click **Administration: Content Locations**.

The *Administration: Content Locations* dialog box appears.

3. Type the URL of the RSS feed into the **Online Resources** box.
An example of an RSS feed is <http://rss.ent.yahoo.com/movies/thisweek.xml>.
4. Click **Close**.



NOTE

The *Online Resources* selection list still shows the same content that it showed before the change.

5. Close and restart SMART Notebook SE.
My Resources appears in the *Online Resources* selection list.
6. Click the **My Resources** heading to expand the list, and select a target to view it.

Chapter 6

Installing Service Packs

SMART offers upgrades for licensed users. If you've already installed SMART software, check the [SMART website](#) to see whether there are service packs you can download to update SMART software on your Windows computer.

Individual SMART Notebook SE software users can download an available service pack and install it to add new features and fix problems that they may have encountered.

NOTE

You can't install service packs to upgrade an earlier version of SMART Notebook SE to the current version. You can apply service packs to your current version of SMART Notebook SE only.

SMART provides SMART Notebook SE software service packs in two forms:

- a Windows Installer .msp patch installation package
- an executable (.exe) installation program

The Service Pack Installation Package

The **NotebookSESPx.msp** file (where **x** is the service pack number) contains all of the information that the Windows Installer requires to install or remove the application and to run the user setup interface.

To perform a default installation using the installation package

1. Click **Start > Run**.
The *Run* dialog box appears.
2. Type **cmd** in the **Open** box, and then click **OK**.
A command prompt window appears.

3. Type the following command line (including quotation marks), where **x** is the service pack number, and then press ENTER:

```
msiexec /p"Path to the .msp\NotebookSESPx.msp"
REINSTALLMODE=omus REINSTALL=ALL
```

NOTES

- You can copy the **NotebookSESPx.msp** file to any accessible server and run the command referencing that location.
- If you omit the **REINSTALLMODE=omus** and **REINSTALL=ALL** properties, the service pack installation doesn't succeed.
- Don't use any other options.
- You're unable to use a command line to remove a service pack. To remove a service pack, you must remove SMART Notebook SE software using the Control Panel or a command line (see page 33), and then reinstall the software.

To perform a silent installation using the installation package

You can add the quiet switch **/qn** to the default command line installation to install the service pack silently.

1. Click **Start > Run**.

The *Run* dialog box appears.

2. Type **cmd** in the **Open** box, and then click **OK**.

A command prompt window appears.

3. Type the following command line (including quotation marks), where **x** is the service pack number, and then press ENTER:

```
msiexec /p"Path to the .msp\NotebookSESPx.msp"
/qn REINSTALLMODE=omus REINSTALL=ALL
```

The Service Pack Installation Program

You can also download the **NotebookSESPx.exe** (where **x** is the service pack number) installation program from the SMART website. You can run the program from the website, or you can download the **NotebookSESPx.exe** file to your computer or to a network drive.

To perform a default installation using the installation program

1. Click **Start > Run**.
The *Run* dialog box appears.
2. Type **cmd** in the **Open** box, and then click **OK**.
A command prompt window appears.
3. Type the following command line (including quotation marks), where **x** is the service pack number, and then press ENTER:

```
"Path to .exe\NotebookSESPx.exe"
```

To perform a silent installation using the installation program

1. Click **Start > Run**.
The *Run* dialog box appears.
2. Type **cmd** in the **Open** box, and then click **OK**.
A command prompt window appears.
3. Type the following command line (including quotation marks), where **x** is the service pack number, and then press ENTER:

```
"Path to .exe\NotebookSESPx.exe" /s
```

NOTES

- You can copy the **NotebookSESPx.exe** file to any accessible server and run the command referencing that location.
- Don't use any other options.
- You're unable to use a command line to remove a service pack. To remove a service pack, you must remove SMART Notebook SE, using the Control Panel, and then reinstall the original software.

Updating SMART Notebook SE on USB Storage Device Bracelets

Updating SMART Notebook SE on USB storage device bracelets is similar to updating it on computers using the installation program (see page 31).



IMPORTANT

Ensure the USB storage device is connected to the computer when running the program.

Silently Installing SMART Notebook SE on Your Network Computers

To prepare your installation files, copy the .msi files you need to your server. For example, \\[SERVERNAME]\NETLOGON, where [SERVERNAME] is the name of your server.

OR

If you're updating SMART Notebook SE, copy the .msp file to \\[DomainController]\NETLOGON.

To silently install SMART Notebook SE on your network computers

1. In your server's Control Panel, select **Administrative Tools > Active Directory Users and Computers**.
2. Right-click your domain's **Properties**.
The *Properties* dialog box appears.
3. Click the **Group Policy** tab, and then click **Edit** to edit the default domain policy.
The *Group Policy Object Editor* dialog box appears.
4. Select **Computer Configuration > Software Settings > Software Installation**.
5. Right-click **Software Installation**, and then select **New > Package** from the menu.
6. Browse to the shared folder that contains the .msi file you want to install.
7. On the **Deploy Software** screen, click **Advanced**, and then click **OK**.
8. In the **Modifications** tab, click **Add**, and then select the .mst file that you copied to your server.
9. Click **OK** to apply the custom settings in the .mst file to the .msi file.

When you restart a network computer, SMART software automatically installs.

Chapter 7

Removing SMART Notebook SE from Your Network Computers

To remove SMART software from your network computers

1. Open Windows Control Panel, and then select **Administrative Tools > Active Directory Users and Computers**.
2. Right-click your domain's properties.
The *Properties* dialog box appears.
3. Select the **Group Policy** tab, and then select **Edit** to edit the default domain policy.
The *Group Policy Object Editor* dialog box appears.
4. Select **Computer Configuration > Software Settings > Software Installation**.
5. Right-click the software package you want to remove, and then select **All Tasks > Remove**.
6. Select **Immediately uninstall the software from users and computers**, and then click **OK**.

When you restart a network computer, SMART software is automatically removed.

Appendix A

Customer Support

Online Information and Support

Visit www.smarttech.com/support to view and download user's guides, how-to and troubleshooting articles, software and more.

Training

Visit www.smarttech.com/trainingcenter for training materials and information about our training services.

Technical Support

If you experience difficulty with your SMART product, please contact your local reseller before contacting SMART Technical Support. Your local reseller can resolve most issues without delay.

NOTE

To locate your local reseller, visit www2.smarttech.com/st/en-US/Where+to+Buy.

All SMART products include online, telephone, fax and e-mail support:

Online	www.smarttech.com/contactsupport
Telephone	+1.403.228.5940 or Toll Free 1.866.518.6791 (U.S./Canada) (Monday to Friday, 5 a.m. – 6 p.m. Mountain Time)
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E-mail	support@smarttech.com

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