

Release notes

SMART Product Drivers 11.2 for Windows® and Mac computers

About these release notes

These release notes summarize the features of SMART Product Drivers 11 and its service packs and patches for Windows® operating systems and Mac OS X operating system software.

Product information

SMART Product Drivers enables your computer to detect input from your SMART Board® interactive whiteboard or other SMART interactive product. SMART Product Drivers is included with SMART Notebook™ collaborative learning software and SMART Meeting Pro™ software.

SMART Product Drivers 11.2

About this release

This release introduces global settings for calligraphic ink, firmware updates for existing SMART hardware products and support for new SMART hardware products.

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Software component version numbers

Windows operating systems

Component	Version
SMART Product Drivers	11.2.1041.0
SMART Ink™	1.5.1053.0

Mac OS X operating system software

Component	Version
SMART Product Drivers	11.2.821.0
SMART Ink	1.5.1168

Computer requirements



NOTE

Operating systems and other third-party software released after this SMART software might not be supported.

Windows operating systems

- Pentium® 4 processor or better
- 1 GB of RAM (2 GB recommended)
- · Free hard disk space:

Software	Space required
SMART Product Drivers	121 MB
SMART Ink	34 MB

- Windows XP SP3 (32-bit), Windows Vista® SP2 (32-bit), Windows 7 SP1 (32- or 64-bit) or Windows 8 (32- or 64-bit) operating system
- Microsoft® .NET Framework 4 Client Profile for SMART Ink
- Microsoft Visual Studio® Tools for Office for SMART Ink



NOTE

If you don't have the Microsoft .NET Framework 4 Client Profile or Microsoft Visual Studio Tools for Office, the installation wizard installs these components.

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Mac OS X operating system software

- 1.5 GHz Intel® processor or better
- 1 GB of RAM
- · Free hard disk space:

Software	Space required
SMART Product Drivers	203 MB
SMART Ink	13 MB

• Mac OS X 10.6 (Snow Leopard), 10.7 (Lion) or 10.8 (Mountain Lion) operating system software

New features

- SMART Product Drivers supports the following SMART hardware models:
 - SMART Board 8084i-G4 interactive flat panel
 - SMART Board 8070i-G4 interactive flat panel



NOTE

SMART Product Drivers support for SMART Board V200 interactive whiteboards is discontinued.

- SMART Product Drivers includes a global calligraphic ink setting. When a user selects or clears Use Calligraphic Ink in the SMART Settings window, the preference is applied to all software.
- A SMART Board 800 series interactive whiteboard master control panel (MCP) firmware update is available for the SMART UX80 projector. See Upgrading the firmware on your SMART Board 800 series interactive whiteboard (smarttech.com/kb/155533).

Resolved issues

- When a user works with the Windows 8 operating system and a SMART Board 400 series interactive whiteboard, the tools and digital ink behave consistently. Resolved issues include the following:
 - o The pen tool does not behave as a selection tool when the user draws on the screen.
 - Only one color of digital ink appears when the user draws on the screen.
 - There are no gaps in the ink lines when the user draws on the screen.
- When a user connects a discontinued SMART Hardware product to their computer, a link to the
 Discontinued products and customer support program web page becomes available through
 SMART Settings. The web page maintains a list of discontinued products and details of the
 Discontinued Products Policy.

Known issues

Windows operating systems

- When a user clicks on web or file links embedded with flash, the links do not open. This issue
 occurs after the user installs SMART Product Drivers 11 SP2 on a computer with Windows 7 or
 Windows 8 operating systems.
- When a user types on a Windows 8 operating system device, the onscreen keyboard appears smaller.
- When a user touches a Windows 8 operating system device, there is no response to their finger touch. However, pen touch functions normally.

Mac OS X operating system software

When a user touches a SMART Board 800 series interactive whiteboard or interactive flat panel
after one hour of idle time, there is no response to their finger touch. The status light is solid red
and "The SMART Board service is not running" message appears in the SMART Settings
window.

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Related release notes

- SMART Meeting Pro PE (Personal Edition) 1 software(smarttech.com/kb/170520)
- SMART Meeting Pro Room Edition 4 software (smarttech.com/kb/170521)
- SMART Ink 1.5 (smarttech.com/kb/170511)

smarttech.com/support smarttech.com/contactsupport

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