

Release notes

SMART Response™ 2012 assessment software

About these release notes

These release notes summarize the changes in SMART Response™ assessment software.

Product information

The SMART Response interactive response system is available in several models to suit a variety of learning environments, such as 1:1, K–12, early education, special needs and advanced math and science. SMART Response assessment software enables you to create, deliver and instantly track quiz results and lesson comprehension to gain immediate insight into student learning and help increase overall retention and engagement. You can assign different point values to individual questions and tag student names and assessment questions with key words.

With Teacher Tools, you can view and manage all your assessment data from one location. After you quiz students, the Teacher Tools Gradebook gives you quick access to assessment results, making it easy to prepare reports on student and class progress.

SMART Response 2012 SP1 software summary

About this release

This service pack for SMART Response software introduces a persistent assessment ID feature that enables SMART Response VE users to connect and resume an assessment using the same ID as long as the SMART Response class is running. In addition to several updates to address known issues, the service pack includes the same text box controls as in SMART Notebook™ collaborative learning software so that you can change how question text wraps.

RELEASE NOTES

SMART Response 2012 assessment software

Software component version numbers

Component	Version
Windows® operating systems	
SMART Response software	4.0.450.1
SMART Notebook software	11.0.704.1
SMART Product Drivers	11.0.510.2
Mac OS X operating system software	
SMART Response software	4.0.354.1
SMART Notebook software	11.0.811.1
SMART Product Drivers	11.0.407.2

Computer requirements

Unchanged from previous release.

New features

- The persistent Assessment ID feature enables SMART Response VE users to connect and resume an assessment using the same ID as long as the SMART Response class is running. The ID changes only when a class is closed or when SMART Response software is stopped.

Resolved issues

- SMART Response question text boxes now have the same resize handles as SMART Notebook text objects so that you can change how the text wraps.
- SMART Product Update (SPU) correctly shows the number of days remaining after SMART Response software is activated.
- When the Assessment Delivery mode “Currently displayed question only” option is selected, SMART Response XE clickers show results correctly the second time you run an assessment.

Mac OS X operating system software

- SMART Response software service and desktop menu start as expected when you restart the computer for the first time after installing the software.
- SMART Response receivers operate as expected after a laptop resumes from Sleep mode. You no longer have to restart the laptop for the receiver to reconnect.

RELEASE NOTES

SMART Response 2012 assessment software

Known issues

Mac OS X operating system software

The first time you try to select a new custom tag subcategory it doesn't appear in the answer key *Custom Tags* field for the question.

Related release notes

- SMART Response 2011 and earlier software (smarttech.com/kb/158856)
- SMART Notebook 11 software (smarttech.com/kb/170144)
- SMART Product Drivers 11 (smarttech.com/kb/170145)
- SMART Product Update (SPU) (smarttech.com/kb/170011)

RELEASE NOTES

SMART Response 2012 assessment software

SMART Response 2012 software summary

About this release

This release of SMART Response software includes improved tagging and reporting based on education standards and cognitive levels. It also enhances image handling and language support for SMART Response VE, which supports students who use Internet-enabled mobile devices. Multiple SMART Response Devices mode has greater flexibility enabling you to exclude some clicker types to support text questions. For larger class sizes, you can now connect multiple receivers to increase the number of clickers you can connect. You can now use SMART Response software on computers with Mac OS X 10.7 (Lion) operating system software.

Software component version numbers

Component	Version
Windows operating systems	
SMART Response software	4.0.340.0
SMART Notebook software	11.0.xxx.xx
SMART Product Drivers	11.0.xxx.xx
Mac OS X operating system software	
SMART Response software	4.0.249.0
SMART Notebook software	11.0.xxx.xx
SMART Product Drivers	11.0.xxx.xx

Computer requirements

Windows operating systems

- Pentium® 4 or later processor
- 1 GB of RAM (2 GB or more recommended)
- 400 MB of free hard disk space
- Windows XP SP3, Windows Vista® SP2 or Windows 7 operating system
- Internet Explorer® Internet browser 6.0 or later
- Adobe® Flash® Player 11.1 or later Firefox® plug-in
- Adobe Flash Player 11.1 or later ActiveX® control for SMART Notebook software
- Adobe Reader® 8.0 or later
- Microsoft DirectX® technology 8.1 or later for SMART Video Player

RELEASE NOTES

SMART Response 2012 assessment software

Mac OS X operating system software

- 1.5 GHz Intel® or later processor
- 1 GB of RAM (2 GB or more recommended)
- 500 MB of free hard disk space
- Mac OS X 10.6 to 10.7 operating system software
- Adobe Reader 8.0 or later
- Safari application program 4.0.2 or later
- Adobe Flash Player 11.1 or later plug-in

NOTES

- 1 MB = 1024² bytes, 1 GB = 1024³ bytes.
- SMART Response software runs on 32-bit and 64-bit operating systems.

New features

- The question tagging feature includes a database of regional education standards tags and cognitive level tags.
- The report generation feature enables you to preview and generate 16 new reports based on the regional education standards tags and cognitive level tags. You can generate student or class performance reports as well as student or class comparison reports. You can print the reports or save them to Teacher Tools where you can access them in one place.
- You can connect multiple SMART Response receivers to support classes with more than 100 students.
- The single question assessment mode is available in SMART Response PE and XE modes.
- SMART Response VE can support Internet-enabled devices in up to 15 languages.
- Questions displayed on Internet-enabled devices using SMART Response VE correctly display images included in the question.
- SMART Response software for Mac OS operating system software supports the following nine languages:

English	French	German
Spanish (Spain)	Spanish (Mexico)	Danish
Italian	Dutch	Portuguese (Brazil)
- You now have more flexibility for including text questions when you use multiple SMART Response devices together in the same classroom.

RELEASE NOTES

SMART Response 2012 assessment software

Resolved issues

Mac OS X operating system software

Mac OS X 10.7 (Lion) operating system software is supported.

Known issues

General

- Exporting results from SMART Notebook software to Excel® doesn't work as expected.
- If you select a large number of assessments when you generate a report in Teacher Tools, you might experience a long delay.
- If you open an assessment title page in Full Screen mode and you selected the *The currently displayed question only* as the Assessment Delivery Mode, the *Start Assessment* button isn't available in the floating toolbar.
- The question and answer text boxes that are created when you use the Insert question wizard don't have resize handles.
- When SMART Response CE or VE software users upgrade their hardware-activated SMART Response 2010 software to SMART Response 2011 or 2012 software, the software indicates that it isn't activated. When users try to activate it using SMART Product Update (SPU), it appears to be activated and SPU displays a product key. The product key displayed is a hardware key. SMART Response software requires a subscription key to activate the CE or VE modes.
- If you upgrade your hardware-activated SMART Response 2010 software to SMART Response 2011 or 2012 software, and you haven't purchased a SMART Response CE or VE license, the software activation status appears as *Trial* or *Expired*. You can continue using the software in a hardware mode.

Windows operating systems

- When you install SMART Notebook software on a Windows computer, change the default folder to a destination folder name containing accented or foreign characters and install Adobe Flash Player, an error occurs and a blank Teacher Tools window appears.
- The first time you start an assessment created in PowerPoint®, if you start the second question without stopping the first question, the second question doesn't appear on the clickers.
- An *Unhandled exception* error message appears if you right-click in the *Tags* dialog box without selecting a tag. You can press **Continue** to restore normal operation.

RELEASE NOTES

SMART Response 2012 assessment software

Mac OS X operating system software

- If you Control-click a student ID in the Teacher Tools *Student* tab, Teacher Tools stops responding.
- In Teacher Tools Gradebook, assessment titles appear as *Untitled* instead of as the SMART Notebook file name. You can edit the title manually
- If you print individual assessment results from the SMART Notebook software *Print* menu and the assessment has a large results set, SMART Notebook software stops responding.

Related release notes

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- SMART Product Update (SPU) (smarttech.com/kb/170011)

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