Release notes

SMART Sync™ 2010 for Mac OS X operating system software

About these release notes

These release notes summarize SMART Sync™ 2010 classroom management software for Mac OS X operating system software.

Product information

SMART Sync 2010 is easy-to-use classroom management software that allows teachers to observe and guide their students' computer activity.

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SMART Sync 2010 summary

Software component version numbers

Component	Version	Date (if applicable)
SMART Sync Teacher	8.2.804.0	September 30, 2010
SMART Sync Student	8.2.804.0	September 30, 2010
SMART Sync Student Configuration Tool	8.2.804.0	September 30, 2010

Computer requirements

Teacher and student computers

- Intel® processor

- 512 MB of RAM (1 GB recommended)

- 270 MB of free hard disk space

- Mac OS X 10.5.4 or later operating system software

- 1024 × 768 or higher resolution display with 32-bit (millions) color quality

> **i**   **N O T E**
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> Teacher and student computers must be running the same operating system (Mac OS X operating system software or Windows® operating system) for teachers and students to connect through SMART Sync software.

Network

- 802.11 a/g wireless network (100 Mbps wired network or 802.11 n wireless network recommended)

Highlights

With SMART Sync software, you can manage your classroom and communicate with your students without leaving your computer.

SMART Sync software lets you observe and guide your students' computer activity using the customizable Thumbnails view, which displays real-time images of your students' computer desktops. In addition to viewing the computers, you can do the following:

- Organize students into groups
- Share control of student desktops
- Place a temporary lock on student computers
- Remotely shut down student computers
- Block Internet access
- Start and close applications on student computers
- Control access to applications through application blocking rules
- Broadcast your desktop or a student desktop
- Send files to and receive files from students
- Send websites to students

Known issues

- Don't install SMART Sync Teacher and SMART Sync Student on the same computer.
- Images of student desktops contain blocks with incorrect coloration on some projector models.
- If the teacher computer disconnects from the student computers while the student desktops are locked, it can take several minutes for the student desktops to unlock.
- If the teacher controls a student desktop in Window mode and opens the application menu while the student is using the mouse, the teacher temporarily loses mouse control.
- If the teacher observes a student desktop in Window mode with the toolbar hidden and then switches to Full Screen mode, the student desktop doesn't fill the teacher's entire screen, and part of the teacher desktop is visible as a result.
- If the teacher disconnects from the network and then reconnects to a class, the teacher's ID doesn't appear in the *Connect to Teacher* dialog box on student computers.
- If multiple student computers with the same logon ID are connected to a teacher computer, a thumbnail changes position when the teacher sorts thumbnails alphabetically by logon ID and then selects the thumbnail.

- In Mac OS X operating system software, applications have three types of names: application, bundle and process. If an application's three names are different, application blocking rules don't block the application on student computers. The teacher must customize the application blocking rules to refer to the application's process name in these situations. (To determine an application's process name, use the Activity Monitor.)

- If the teacher opens the *New Application Blocking Rule* dialog box, clicks **Browse** to open the *Open* dialog box and then interacts with the desktop or another application, the teacher is unable to interact with the *Open* dialog box after returning to SMART Sync Teacher. In this situation, the teacher can press ESC to close the dialog box.

Contact us

If you experience difficulty with your SMART product, please contact your local reseller before contacting SMART Support. Your local reseller can resolve most issues without delay.

> **ℹ NOTE**
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> To locate your local reseller, visit www.smarttech.com/wheretobuy.

All SMART products include online, telephone, fax and e-mail support:

Online	www.smarttech.com/contactsupport
Telephone	+1.403.228.5940 or Toll Free 1.866.518.6791 (U.S./Canada) (Monday to Friday, 5 a.m. – 6 p.m. Mountain Time)
Fax	+1.403.806.1256
E-mail	support@smarttech.com

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