



# Distance education – product focus FAQ

## Training and resources

### 1. What’s the difference between live online training, product-focused distance education and teaching-focused distance education?

Refer to the following table for a side-by-side comparison:

	Live online training	Distance education – product focus	Distance education – teaching focus
<b>Duration</b>	35 to 75 minute session	One week course	Four to eight week course
<b>Frequency</b>	Single occurrence, sessions scheduled weekly	Monday, Wednesday and Friday, two hours a day	Participants spend an average of five hours a week on a single course
<b>Course focus</b>	Designed to teach you the basics of a product and to answer your questions in one convenient, highly interactive session	Designed to help you use a specific SMART product more effectively in your classroom	Designed to teach you how best to use SMART technology products to design and deliver lessons that engage your students
<b>Media</b>	SMART Bridgit™ conferencing software and telephone conferencing	SMART Bridgit conferencing software and telephone conferencing  SMART Learning Space Community discussion board, hands-on activities, videos and SMART Response VE	SMART Bridgit conferencing software and telephone conferencing  SMART Learning Space Community discussion board, self-paced activities, videos and class conference calls
<b>Course credit</b>	N/A	SMART credit equivalent to a full day face-to-face training session. In order to receive credit for this course, participants must pass the associated course assessment.	SMART credit. This credit can also be applied towards college credit. The trainer will give you a pass/ fail grade at the end of the course based on weekly assignments and discussions, as well as a final project. Assignments are due weekly.

## 2. Where can I find additional learning resources?

You can access additional learning resources on the [SMART training and professional development](#) web page. Here you'll find free resources such as two-minute tutorials, quick reference guides and hands-on practice files. You can also access self-paced courses by signing in to the [SMART Learning Space](#).

# Assignments

## 1. How much time do I have to complete my assignments?

For most distance education training sessions, you'll receive assignments on Monday and Wednesday. This allows you a day between sessions to work on assignments that are required for the next session.

## 2. Who can I contact if I'm experiencing difficulties completing my assignments?

If you are experiencing difficulties, you can contact your trainer.

## 3. Will I be graded on my assignments?

Unless otherwise specified, assignments for product-focused distance education sessions will not be graded. Given that these assignments will be used and referenced in the next session, it is strongly encouraged that you complete them.

# SMART Learning Space Community

## 1. How do I access the Community for my course?

You can access your course Community through the SMART Learning Space by clicking the **My Communities** tab.



**Note:** You gain access to your Community one week prior to your training session.

## 2. What kinds of resources will I find in my Community?

In your Community you will find a discussion board, a learner workbook, hands-on activities, practice files and videos. (Resources vary by session.)

## 3. Can I print the learner workbook?

Yes, you can download and print the learner workbook from your Community.

#### 4. Can I still access my Community once the session is complete?

You can access your Community for one week after you complete the session. You will not be able to access it after this time.

## Credits

#### 1. How do I receive credit for this course?

In order to obtain credit for this course you must pass the course assessment on the SMART Learning Space with a grade of 80% or higher.

#### 2. How many attempts do I have to complete the assessment?

The number of available attempts can vary from one assessment to another. However, the average number of attempts is three.

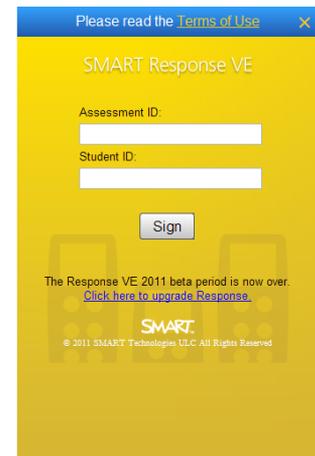
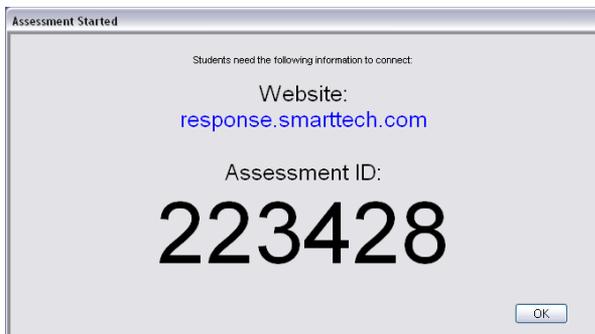
## SMART Response VE interactive response system

#### 1. What is SMART Response VE?

The SMART Response VE interactive response system is browser-based software that enables students to respond to questions using their Internet-enabled computers, phones or mobile devices, from anywhere in the world.

#### 2. How do I use SMART Response VE to answer questions?

When the trainer is ready to deliver a SMART Response question set, they will provide you with a website address and an Assessment ID. You can use this information to access and sign in to the assessment.



#### 3. Does it cost anything to use SMART Response VE?

No, SMART Response VE is free to use.