

Online Training Session Connection Instructions

Please print these instructions and have them with you on the day of session.

Computer Instructions

Before the session

Before you can take part in the session, you must download the Bridgit™ software client to the computer you'll be using on the day of the session. The client is available at <http://services.smarttech.com/>.

PC

1. Click on the link. In the **File Download** dialog box, click **Save**
2. In the **Save As** dialog box, click on the **Save in:** list and select **Desktop**
3. Click **Save**. If a **Download Complete** dialog box appears, click **Close**. The Bridgit client is downloaded to your desktop and ready to use.



Macintosh® computer

1. Click on the link
2. You will be asked if you want to download the application. Select **Yes**. The Bridgit client is downloaded to your desktop and ready to use

A few minutes before the session start time

1. Double-click the **Bridgit** icon on the desktop to connect to the conference server.
2. Check the server name by looking in the server name box. The server name should be **services.smarttech.com**. If it is not, select the server name by clicking on it, type **services.smarttech.com** and click the **Connect** button.
3. In the **Active Conferences** list, select **Training Services** and click **Join**.
4. If you are running Bridgit software for the first time, you may be prompted to run the Audio Setup Wizard. There is no need to run it, as audio for this conference is via telephone.

Telephone Instructions

At the start time

1. If you are in the United States or Canada, dial **1.866.337.7307** toll-free. For all other countries dial the toll-free number for your country (second page of instructions). If there is no toll-free number for your country, call **+1.780.409.0716** – regular long-distance charges will apply.
2. You will be prompted to enter a pass code. Enter **403.802.3212**, followed by #.

Session Feedback

We value your feedback. After the session, click on the link to let us know what you thought of the training. <http://surveys.smarttech.com/trainingonlinesession>

For help, call 1.888.427.6278 (North America) or +1.403.245.0333.

Toll-free Numbers

Antigua and Barbuda Dial-In #: 1-800-205-6005	Japan Dial-In #: 00531160466
Argentina Dial-In #: 0800-666-1574	Korea (South) Dial-In #: 00308131986
Australia Dial-In #: 1800045271	Latvia Dial-In #: 800-27-42
Austria Dial-In #: 0800292091	Lithuania Dial-In #: 8-800-9-00-28
Bahamas Dial-In #: 1-888-857-2946	Luxembourg Dial-In #: 80027637
Bahrain Dial-In #: 80004306	Malaysia Dial-In #: 1-800-813-746
Barbados Dial-In #: 1-800-205-6710	Mexico Dial-In #: 001-800-514-1434
Belgium Dial-In #: 080071940	Monaco Dial-In #: 800-93-435
Bermuda Dial-In #: 1800-205-6005	Netherlands Dial-In #: 00800-0002-6372
Botswana Dial-In #: 002698003000237	New Zealand Dial-In #: 0800447932
Brazil Dial-In #: 0-800-891-9640	Norway Dial-In #: 80010273
Bulgaria Dial-In #: 008001100274	Panama Dial-In #: 008002266005
Cayman Islands Dial-In #: 1-800-205-6005	Peru Dial-In #: 080053414
Chile Dial-In #: 12300209741	Poland Dial-In #: 00-800-111-49-75
China Dial-In #: 108001400766	Portugal Dial-In #: 800819660
China Dial-In #: 108007140794	Romania Dial-In #: 0800895020
Colombia Dial-In #: 018007001782	Russian Federation Dial-In #: 810-800-26111012
Costa Rica Dial-In #: 08000130909	Saint Kitts and Nevis Dial-In #: 18002051019
Croatia (Hrvatska) Dial-In #: 0800222694	Saint Lucia Dial-In #: 1800.205.6005
Cyprus Dial-In #: 80096879	Saint Vincent-Grenadines Dial-In #: 1800.205.6005
Czech Republic Dial-In #: 800700262	Singapore Dial-In #: 8001011571
Denmark Dial-In #: 80888695	Slovak Republic Dial-In #: 0800606202
Dominica Dial-In #: 1-800-205-6005	Slovenia Dial-In #: 080080212
Dominican Republic Dial-In #: 18887518339	South Africa Dial-In #: 0-800-981-025
Estonia Dial-In #: 8000100180	Spain Dial-In #: 900967025
Fiji Dial-In #: 008007251	Sweden Dial-In #: 0200285808
Finland Dial-In #: 0800112821	Switzerland Dial-In #: 0800562980
France Dial-In #: 0080000006371	Taiwan Dial-In #: 00801126670
Germany Dial-In #: 08001826097	Thailand Dial-In #: 00180000006371
Greece Dial-In #: 00-800-1612-2055-105	Trinidad and Tobago Dial-In #: 1-800-202-1624
Grenada Dial-In #: 1800-205-6005	Turks and Caicos Islands Dial-In #: 1800.205.6005
Hong Kong Dial-In #: 800965111	United Arab Emirates Dial-In #: 8000176005
Hungary Dial-In #: 0680016308	United Kingdom Dial-In #: 08005871061
Iceland Dial-In #: 800-82-14	Uruguay Dial-In #: 00040190205
India Dial-In #: 000-800-100-6554	Venezuela Dial-In #: 08001003092
Indonesia Dial-In #: 0018030176005	Virgin Islands (U.S.) Dial-In #: 18666051019
Ireland Dial-In #: 1800760169	
Israel Dial-In #: 18009497434	
Italy Dial-In #: 0800873803	
Jamaica Dial-In #: 18002050424	