



**SMART**<sup>®</sup>

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*December 1, 2017*

*To whom it may concern:*

*Re: Volatile and Non-volatile Memory Usage in SMART Technologies Products*

This letter describes the usage of volatile and non-volatile memory in the following SMART products:

- SMART Board Non-Touch Display
  - o SBD-2075, SBD-2075P
- SMART Board Interactive Flat Panels
  - o SPNL-6055, SPNL-6065, SPNL-6065-V2, SPNL-6075, SBID-6065, SBID-6075
  - o SPNL-4055, SPNL-4065, SPNL-4070, SPNL-4075, SPNL-4084
  - o SBID8055i-G5-SMP, SBID8065i-G5-SMP, SBID8065i-G5-SMP-V2, SBID8075i-G5-SMP, SBID8084i-G4-SM
  - o SRS-LYNC-S-G5, SRS-LYNC-M, SRS-LYNC-L-G5, SYS-LYNC-XL
  - o SPNL-6065P, SPNL-6075P
  - o SBID-6065P, SBID-6075P, SBID-7075P, SBID-7086P
- SMART Board Interactive Whiteboards
  - o SB885-SMP, SB885E, SBX885, SB880E, SBX880
  - o SBM680ViV2, SBM685E, SBM685, SBM680E, SBM680,
  - o SB480iV2, SB480
- SMART accessories
  - o Pen tray for SBM (SBM600-PENTRAY)
  - o Cat 5 to USB Extender (CAT5-XT-1100)
  - o Cat 5 to USB Extender for SB8 (SBX800 CAT5-XT)
  - o Audio Systems (SBA, SBA-L, SBA-V)
  - o USB Active extension cable (USB-XT)
  - o XTM Module (SBID-G4-XTM)

All of the products listed above use both volatile and non-volatile memory devices. The non-volatile memory stores the products' firmware and the system or user settings that control the products' operation. The volatile memory provides space for the firmware execution and program variables.

None of these products use volatile or non-volatile memory devices to store or record displayed video images. They also do not maintain a history of written notes, mouse events or other interactive operations.



For the following SMART products:

- SLR60wi, SLR60wi Interactive Projectors
- U100, U100w Projector
- V30 Projector

All of the projector products listed above use both volatile and non-volatile memory devices. The non-volatile memory stores the products' firmware and the system or user settings that control the products' operation. The volatile memory provides space for the firmware execution and program variables.

The projector products do use non-volatile memory to capture and store a user customizable start-up image that is displayed when the projector is first turned on. This image is stored into the projector using the selection within the configuration menu. The projectors do not maintain a history of written notes, mouse events or other interactive operations.

For the following SMART products:

- SPNL-6265, SPNL-6275, SBID-6265, SBID-6275
- SPNL-6265P, SPNL-6275P, SBID-6265P, SBID-6275P
- SBID-7275, SBID-7286, SBID-7275P, SBID-7286P

These products use volatile memory for temporarily storing images acquired from attached devices and use non-volatile and volatile memory for the storing and retrieval of files containing data generated or acquired through the built-in applications. These products may maintain a history of written notes and other interactive operations.

If you have any further questions about this information, please contact SMART.

Yours truly,

SMART Technologies ULC

Jeremy Hansen  
Director, Hardware Development