SMART Technologies ULC Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: SMART Board M Pro (V5) high secure series TAA interactive display

Report Date: September 25, 2025

Product Description: The SMART Board M Pro (V5) high secure series TAA interactive display is a secure UHD interactive flat panel designed for government and enterprise environments. The product includes a limited operating system used only for on-screen menu controls and input selection (HDMI, USB-C, OPS, etc.), without support for apps, web browsing, or multimedia playback.

Contact Information: Jas Marwaha jmarwaha@smarttech.com

Notes:

Evaluation Methods Used: The evaluation method for assessing the accessibility compliance of the SMART IFP was carried out based on Section 508 hardware accessibility guidelines. This included a visual inspection to identify potential barriers and interaction testing using various input methods and devices to assess compatibility and ease of use. The limited OS functionality was evaluated for accessibility of on-screen menu controls and input selection. The availability of clear documentation with the device and on the help section of the SMART Technologies website was also reviewed in compliance with WCAG 2.0 guidelines.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Page **1** of 13

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Non-text content has a text alternative
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Not Applicable	Support Docs: Support Media provide both audio and video content with captioning functionality
1.2.2 Captions (Prerecorded) (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Support videos are hosted on YouTube channel with captioning functionality
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Does Not Support	Support Docs: Audio Description is not provided for support videos
1.3.1 Info and Relationships (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: The webpage and support documentation are properly formatted
1.3.2 Meaningful Sequence (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: The sequence of elements is in logical reading sequence and meeting the expectations for website and support documentation
1.3.3 Sensory Characteristics (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components
1.4.1 Use of Color (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Color is not used as the only visual means of conveying information
1.4.2 Audio Control (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Support videos have the ability to pause or stop the audio and independently control audio volume
2.1.1 Keyboard (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Keyboard can be used to navigate electronic support documents and the support website
2.1.2 No Keyboard Trap (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: There are no keyboard traps on the electronic support documents or support website
2.2.1 Timing Adjustable (Level A)	Support Docs: Not Applicable	Support Docs: There are no time limits on the electronic

Criteria	Conformance Level	Remarks and Explanations
Applies to Revised Section 508 • 602.3 (Support Docs)		support documents or support website
2.2.2 Pause, Stop, Hide (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Not Applicable	Support Docs: There is no moving, blinking, scrolling or auto-updating information on the electronic support documents or support website
2.3.1 Three Flashes or Below Threshold (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: The webpage does not contain anything that flashes more than three times in any one second period
2.4.1 Bypass Blocks (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Online support documentation has an expandable and collapsible menu
2.4.2 Page Titled (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Webpages have titles that describe topic or purpose
2.4.3 Focus Order (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Focusable components on the webpage can be navigated in an order that preserves meaning and operability
2.4.4 Link Purpose (In Context) (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: The purpose of each link can be determined from the link text alone
3.1.1 Language of Page (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: The language of the support website is available in multiple languages
3.2.1 On Focus (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: When any user interface component receives focus it does not initiate a change of context
3.2.2 On Input (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Support website has submit buttons for user interactive forms
3.3.1 Error Identification (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Not applicable	Support Docs: The support webpage does not identify input errors in search boxes
3.3.2 Labels or Instructions (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Contact Support form on the support website has labels or instructions to guide user input
4.1.1 Parsing (Level A)	Support Docs: Supports	Support Docs: All elements of the support website are

Criteria	Conformance Level	Remarks and Explanations
Applies to Revised Section 508 • 602.3 (Support Docs)		nested according to HTML specification
4.1.2 Name, Role, Value (Level A) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: All user interface components on the support website meet HTML specification for their Name, Role and Value and are available to user agents including assistive technologies

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Not Applicable	Support Docs: Support Documentation is pre-recorded content.
1.2.5 Audio Description (Prerecorded) (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Does Not Support	Support Docs: Audio Description is not provided for support videos
1.4.3 Contrast (Minimum) (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Minimum contrast level is achieved for various text elements in support documentation
1.4.4 Resize text (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Text can be resized up to 200% without loss of content or functionality
1.4.5 Images of Text (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Text is used to convey information, rather than images of text
2.4.5 Multiple Ways (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Support documentation can be located through search functions, and provided links to navigate to related web pages
2.4.6 Headings and Labels (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Headings and Labels describe the topic or purpose
2.4.7 Focus Visible (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Webpage and PDF documents supports the use of a visible keyboard focus indicator for a keyboard operable user interface
3.1.2 Language of Parts (Level AA)	Support Docs: Supports	Support Docs: Webpage and online support

Criteria	Conformance Level	Remarks and Explanations
Applies to Revised Section 508 • 602.3 (Support Docs)		documentation is available in multiple languages
3.2.3 Consistent Navigation (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Navigation of the support website is consistent between webpages
3.2.4 Consistent Identification (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Supports	Support Docs: Identification of elements on the support website is consistent between webpages
3.3.3 Error Suggestion (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Not Applicable	Support Docs: The support webpage does not identify input errors in search boxes
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Applies to Revised Section 508 • 602.3 (Support Docs)	Support Docs: Not Applicable	Support Docs: The support webpage does not have applicable criteria requiring error prevention

Table 3: Success Criteria, Level AAA

Notes: Not included in report.

Revised Section 508 Report

Notes:

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Does Not Support	Speech output is not provided.
402.2.2 Transactional Outputs	Not Applicable	The product does not participate in any kind of transaction.
402.2.3 Speech Delivery Type and Coordination	Does Not Support	Speech output is not provided.
402.2.4 User Control	Does Not Support	Speech output is not provided.
402.2.5 Braille Instructions	Does Not Support	Braille instructions are not provided
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Supports	The product provides a 3.5mm jack feature for the connection of headsets. Volume control buttons are present on the product for increase/decrease of volume.
402.3.2 Non-private Listening	Partially Supports	The product has volume control buttons and volume amplification feature with amplification level as per the level specified in the guideline, but audio volume is not getting reset to default value after each use.
402.4 Characters on Display Screens	Supports	Characters use sans serif font and have good contrast with background.
402.5 Characters on Variable Message Signs	Not Applicable	Not a variable message sign
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Biometrics are not a supported means to allow user access to the product

Criteria	Conformance Level	Remarks and Explanations
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	The product does not transmit or convert information or communication.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	The same degree of privacy is provided to all individuals. Speech output is not provided.
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	Data Connections for Inputs and Outputs are industry standard non-proprietary formats (HDMI, Stereo 3.5mm, S/PDIF, RS-232, VGA, RJ45, USB Type-A, USB Type-B, USB Type-C, OPS PC slot)
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	The labels for keys and controls are visually discernible with sufficient contrast
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supports	Input controls are operable by touch and are tactilely discernible without activation.
407.3.2 Alphabetic Keys	Does Not Support	The product does not have any alphabetic key inputs.
407.3.3 Numeric Keys	Does Not Support	The product does not have any numeric key inputs.
407.4 Key Repeat	Not Applicable	The product does not have a keyboard.
407.5 Timed Response	Not Applicable	The product does not have any timed responses
407.6 Operation	Supports	Panel can be operated with one hand and does not require tight grasping, pinching, or twisting of the wrist. The force to activate operable parts as per the level specified in the guideline.
407.7 Tickets, Fare Cards, and Keycards	Does Not Support	The product does not provide any tickets, fare cards or keycards.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Supports	The product is wall mount hardware. The

Criteria	Conformance Level	Remarks and Explanations
		height and reach of the display can be adjusted as per user requirement. The product meets this requirement with proper installation.
407.8.1.1 Vertical Plane for Side Reach	Supports	The product is wall mount hardware. The height and reach of the display can be adjusted as per user requirement. The product meets this requirement with proper installation.
407.8.1.2 Vertical Plane for Forward Reach	Supports	The product is wall mount hardware. The height and reach of the display can be adjusted as per user requirement. The product meets this requirement with proper installation.
407.8.2 Side Reach	Supports	The product is wall mount hardware. The reach of the display can be adjusted as per user requirement. Although the location of physical buttons and interface ports comply with the height and reach requirement, the product is an interactive touch screen. The smallest touch screen size of 55in has an overall control area with a vertical height less than 33in.
407.8.2.1 Unobstructed Side Reach	Supports	The product is wall mount hardware. The reach of the display can be adjusted as per user requirement. Although the location of physical buttons and interface ports comply with the height and reach requirement, the product is an interactive touch screen. The smallest touch screen size of 55in has an overall control area with a vertical height less than 33in.
407.8.2.2 Obstructed Side Reach	Not Applicable	The product is wall mount hardware. The

Criteria	Conformance Level	Remarks and Explanations
		height and reach of the display can be adjusted as per user requirement. As a result, this criterion is not applicable with proper installation.
407.8.3 Forward Reach	Supports	The product is wall mount hardware. The reach of the display can be adjusted as per user requirement. Although the location of physical buttons and interface ports comply with the height and reach requirement, the product is an interactive touch screen. The smallest touch screen size of 55in has an overall control area with a vertical height less than 33in.
407.8.3.1 Unobstructed Forward Reach	Supports	The product is wall mount hardware. The reach of the display can be adjusted as per user requirement. Although the location of physical buttons and interface ports comply with the height and reach requirement, the product is an interactive touch screen. The smallest touch screen size of 55in has an overall control area with a vertical height less than 33in.
407.8.3.2 Obstructed Forward Reach	Not Applicable	The product is wall mount hardware. The height and reach of the display can be adjusted as per user requirement. As a result, this criterion is not applicable with proper installation.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	The product is wall mount hardware. The height and reach of the display can be adjusted as per user requirement. As a result, this criterion is not applicable with proper installation.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward	Not Applicable	The product is wall mount hardware. The

Criteria	Conformance Level	Remarks and Explanations
Reach		height and reach of the display can be adjusted as per user requirement. As a result, this criterion is not applicable with proper installation.
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supports	The product is wall mount hardware. The product meets this requirement with proper installation.
408.3 Flashing	Supports	The product does not emit light in flashes
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Partially Supports	The product has status indicators for power (on/off) which is visually discernible but not by touch or sound.
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	Color coding is not used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	The product does not provide any audible signals as the sole way of conveying information
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	The product does not support wireline telephones
412.2.2 Volume Gain for Non-Wireline ICT	Supports	The product has volume keys for increasing and decreasing volume.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	This product is not a wireless handset
412.3.2 Wireline Handsets	Not Applicable	This product is not a wireline handset
412.4 Digital Encoding of Speech	Not Applicable	Two-way voice communication requires the installation of 3rd party software conferencing applications that control the digital encoding of speech.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future

Criteria	Conformance Level	Remarks and Explanations
412.6 Caller ID	Not Applicable	The product does not provide Caller ID as a service
412.7 Video Communication	Not Applicable	The product does not have an integrated video camera to provide real-time video functionality.
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Does Not Support	The product does not provide TTY connectability.
412.8.2 Voice and Hearing Carry Over	Does Not Support	The product does not have an internal microphone.
412.8.3 Signal Compatibility	Not Applicable	The product does not interoperate with the Public Switched Telephone Network (PSTN)
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	The product does not provide Voice Mail as a service
[413 Closed Caption Processing Technologies](#)	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Partially Supports	The product is not a player that decodes closed caption data. However, the product supports the display of available closed captions from a connected player device.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	This product does not require cabling and ancillary equipment. As a result, this criterion is not applicable.
[414 Audio Description Processing Technologies](#)	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	This product is not a digital television tuner.
414.1.2 Other ICT	Does Not Support	The product does not provide accessibility feature to provide audio description in supported movies and shows.
[415 User Controls for Captions and Audio Descriptions](#)	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Does Not Support	The product does not provide closed caption controls
415.1.2 Audio Description Controls	Does Not Support	The product does not provide audio description controls

Chapter 6: Support Documentation and Services

Notes: SMART Support resources for M Pro (V5) Support - SMART Board M Pro

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	A variety of support documentation is available (User Guides, Maintenance Guides, Installation Guides) but support documentation does not specifically identify accessibility and compatibility features.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Support documentation is provided in electronic format in a variety of languages.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Support Services can provide requested information as needed to support the product
603.3 Accommodation of Communication Needs	Supports	User can receive support directly and will accommodate the communication needs of individuals with disabilities.

Legal Disclaimer (Company)