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March 31, 2025

To whom it may concern:

Re: Volatile and Non-volatile Memory Usage in SMART Technologies Products

This letter describes the usage of volatile and non-volatile memory in SMART products. There are two general types of memory use.

Type 1

The products listed in this section use both volatile and non-volatile memory devices. The non-volatile memory stores the products' firmware and the system or user settings that control the products' operation. The volatile memory provides space for the firmware execution and program variables.

None of these products use volatile or non-volatile memory devices to store or record displayed video images. They also do not maintain a history of written notes, mouse events or other interactive operations.

- SMART Board Interactive Flat Panels
 - o SBID-6000 Series (V1-V3)
 - o SBID-7000 and 7000P Series (V1-V2)
 - o SBID-7000R, 7000R-P and 7000R-PW Series
 - o SBID-6000S, 6000S-P and 6000S-PW Series (V1 and V3)*
 - o SBID-6400S-V3 and 6400S-V3-P Series
 - o GX000 Zero Series (V3)
 - o M400-V5-P Series
 - o MX000 and MX000-PW Series (V1-V5)*
 - o QX000-P Series (V1-V2)
 - o RX000 Series
- SMART Board Interactive Whiteboards
 - o SB480
 - o SB600 Series
 - o SB800 and SBX800 Series
 - o SBM600 Series
 - o SBM700 Series
- SMART Board Mini Interactive Podium
 - o SIP-727
- SMART Podium
 - o SP624, SP624P

Notes:

* can be either standard or -C configurations



Type 2

In addition to the functions listed in Type 1, the products listed below store additional information. They use volatile memory for temporarily storing images acquired from attached devices and use non-volatile and volatile memory for the storing and retrieval of files containing data generated or acquired through the built-in applications. These products may maintain a history of written notes and other interactive operations.

- SMART Board Interactive Flat Panels
 - o SBID-6200 Series
 - o SBID-6300 Series**
 - o SBID-7200 and 7200P Series (V1-V2)
 - o SBID-7300 and 7300P Series (V1-V2)**
 - o SBID-7200R, 7200R-P and 7200R-PW Series
 - o SBID-6200S, 6200S-P and 6200S-PW Series (V1 and V3)*
 - o SBID-6500S-V3 and 6500S-V3-P Series
 - o GX100 Series (V1-V3)
 - o GX100 Plus Series (V4)
 - o M500-V5 Series
 - o MX100 Series
 - o MX200 and MX200-PW Series (V1-V5)*
 - o MX200 Plus Series (V5)
 - o MX300 Series**
 - o QX200-P Series (V1-V2)
 - o RX200 Series
- SMART Board Display (non-interactive)
 - o NX100 Series
- SMART Accessories
 - o SDC-550
 - o AM30, AM40, AM50, AM60 Series
 - o AMG1
 - o PCM8 Series
 - o PCM11 Series
 - o PCM12 Series
 - o PCM13 Series
 - o SCBOX Series

Notes:

* can be either standard or -C configurations

** can be PENT, M3, or I5

If you have any further questions about this information, please contact SMART.

Yours truly,

SMART Technologies ULC



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