SMART Technologies Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: SMART Notebook 25

Report Date: October 24, 2025

Product Description: SMART Notebook software for Windows and Mac comes with lesson creation tools, subject specific features and endless ways to wow students at any grade level.

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Notes: Testing is based on general product knowledge

Evaluation Methods Used: Testing is based on general product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A Yes
	Level AA Yes
	Level AAA No

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Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Software: Partially	Software: Some of our controls and
	Supports	inputs have test names.
1.2.1 Audio-only and Video-only	Software: Not Applicable	Software: Product does not contain
(Prerecorded) (Level A)		time-based presentations with pre-
		recorded audio or video.
1.2.2 Captions (Prerecorded) (Level A)	Software: Not Applicable	Software: Product does not contain
		applicable pre-recorded audio or video
		to caption.
1.2.3 Audio Description or Media Alternative	Software: Not Applicable	Software: Product does not contain
(Prerecorded) (Level A)		applicable pre-recorded audio or video.
1.3.1 Info and Relationships (Level A)	Software: Does Not	Software: Presentations are not
	Support	controllable programmatically.
1.3.2 Meaningful Sequence (Level A)	Software: Does Not	Software: Presentations are not
	Support	controllable programmatically.
1.3.3 Sensory Characteristics (Level A)	Software: Supports	Software: The software has the
		capacity to create multi-modal outputs.
		The software controls are usually
		represented pictorially and textually.
1.4.1 Use of Color (Level A)	Software: Supports	Software: Colour is never used as an
		exclusive identifier.
1.4.2 Audio Control (Level A)	Software: Supports	Software: Audio can be paused or
		stopped.
2.1.1 Keyboard (Level A)	Software: Partially	Software: Supports with Exceptions
	Supports	(example: drawing tools cannot be
		executed with a keyboard)
2.1.2 No Keyboard Trap (Level A)	Software: Supports	Software: When keyboard focus can be
		moved to a component of the page
		using a keyboard interface, focus can
		be moved away using the keyboard
		interface.
2.1.4 Character Key Shortcuts (Level A 2.1)	Software: Partially	Software: Some keyboard shortcuts
	Supports	are active on focus but not all.
2.2.1 Timing Adjustable (Level A)	Software: Supports	Software: Content creators can create
		animations and activities, some of
		which have timed portions. The timing
		is fully configurable.
	Software: Not Applicable	Software: Content creators can create
2.2.2 Pause, Stop, Hide (Level A)		content that moves, but this is optional.
2.3.1 Three Flashes or Below Threshold (Level	Software: Supports	Software: User has full control over
(A)		what web pages are displayed.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Software: Not Applicable	Software: This is not a web application.
2.4.2 Page Titled (Level A)	Software: Supports	Software: Content creators may assign page titles.
2.4.3 Focus Order (Level A)	Software: Supports	Software: Content is created in pages and pages are presented sequentially.
2.4.4 Link Purpose (In Context) (Level A)	Software: Supports	Software: Content creator can modify link descriptions.
2.5.1 Pointer Gestures (Level A 2.1)	Software: Supports	Software: Gestures can be completed with single touch.
2.5.2 Pointer Cancellation (Level A 2.1)	Software: Supports	Software: Abort or undo is available in all cases.
2.5.3 Label in Name (Level A 2.1)	Software: Does Not Support	Software: Not all elements have a visual name label.
2.5.4 Motion Actuation (Level A 2.1)	Software: Not Applicable	Software: The device doesn't need to be moved to function.
3.1.1 Language of Page (Level A)	Software: Does Not Support	Software: There is no mechanism such that the default human language of each web page can be programmatically determined in SMART Notebook. Content does not get encoded with a particular language; the content creator simply uses whatever language they wish to use. SMART Notebook supports 40 languages on Windows and 18 on Mac.
3.2.1 On Focus (Level A)	Software: Supports	Software: Content creators have control over on focus actions.
3.2.2 On Input (Level A)	Software: Supports	Software: Entering data or selecting a form control has predictable effects.
3.3.1 Error Identification (Level A)	Software: Not Applicable	Software: Software does not support forms.
3.3.2 Labels or Instructions (Level A)	Software: Supports	Software: Content creators have control over labels and instructions.
4.1.1 Parsing (Level A)	Software: Not Applicable	Software: Does not have content implemented using markup languages.
4.1.2 Name, Role, Value (Level A)	Software: Does Not Support	Software: No Programmable settings.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Software: Not Applicable	Software: There are no live videos functionality available.
1.2.5 Audio Description (Prerecorded) (Level	Software: Partially	Software: As provided by individual
AA)	Supports	YouTube Videos.
		Software: SMART Notebook content
1.3.4 Orientation (Level AA 2.1)	Software: Supports	creation interface can be freely resized
		to fit multiple orientations.
1.3.5 Identify Input Purpose (Level AA 2.1 and	Software: Not Applicable	Software: SMART Notebook does not
2.2)		use forms.
		Software: SMART Notebook does not enforce minimum contrast as the
1.4.3 Contrast (Minimum) (Level AA)	Software: Not Applicable	content creator can change opacity and
		colour of text freely.
		Software: The user interface responds
		appropriately to scaling and text size
1.4.4 Resize text (Level AA)	Software: Supports	changes. Content creators can resize
		inserted text.
		Software: Images of text are not used in
1.4.5 Images of Text (Level AA)	Software: Supports	lieu of actual text. Content creators can
,		insert human language text.
		Software: This is a web idiom typically
		applicable in a mobile context. SMART
1.4.10 Reflow (Level AA 2.1)	Software: Not Applicable	Notebook is a desktop whiteboarding
1.4.10 Kellow (Level AA 2.1)		app, not a web page, and uses sizing
		and zooming idioms appropriate to its
		function.
		Software: SMART Notebook does not
1.4.11 Non-text Contrast (Level AA 2.1)	Software: Not Applicable	enforce minimum contrast as the
(2010) (2010)	Software: Not Applicable	content creator can change opacity and
		colour of text freely.
		Software: Markup language is not used
1.4.12 Text Spacing (Level AA 2.1)	Software: Not Applicable	as SMART Notebook is not a web
1.1.1.2 Contact on House on Force (Lovel A)	Coftware Dans Not	application.
1.4.13 Content on Hover or Focus (Level AA	Software: Does Not	Software: Move the mouse pointer to
2.1 and 2.2)	Support	dismiss tool tips.
2.4.5 Multiple Ways (Level AA)		Software: SMART Notebook pages can be navigated using arrows, gestures,
	Software: Supports	and the navigation view. Pages can be
		collected into groups to assist in
		navigation. Links between pages can be
		established by content creator.
		Software: SMART Notebook is not a
2.4.6 Headings and Labels (Level AA)	dings and Labels (Level AA) Software: Not Applicable	
		web product.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Software: Supports	Software: SMART Notebook displays the item under keyboard focus.
3.1.2 Language of Parts (Level AA)	Software: Does Not Support	Software: There is no programmatic way to determine the language of text passages.
3.2.3 Consistent Navigation (Level AA)	Software: Supports	Software: Pages are navigates consistently.
3.2.4 Consistent Identification (Level AA)	Software: Not Applicable	Software: SMART Notebook is not a web product.
3.3.3 Error Suggestion (Level AA)	Software: Partially Supports	Software: Many Error messages contain information to assist the user in fixing errors.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Software: Supports	Software: No such information is requested.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Software: Not Applicable	Software: SMART Notebook does not use a markup language.

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