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September 8, 2022

To whom it may concern:

Re: Volatile and Non-volatile Memory Usage in SMART Technologies Products

This letter describes the usage of volatile and non-volatile memory in SMART products. There are two general types of memory use.

Type 1

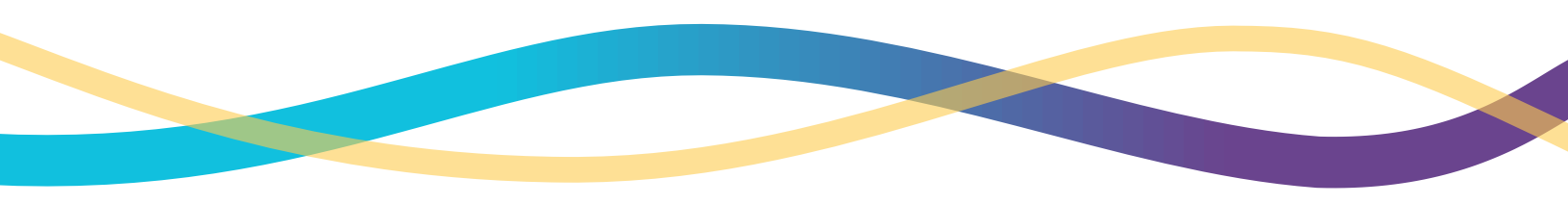
The products listed in this section use both volatile and non-volatile memory devices. The non-volatile memory stores the products' firmware and the system or user settings that control the products' operation. The volatile memory provides space for the firmware execution and program variables.

None of these products use volatile or non-volatile memory devices to store or record displayed video images. They also do not maintain a history of written notes, mouse events or other interactive operations.

- SMART Board Interactive Flat Panels
 - o SPNL-6000 and 6000P Series (V1, V2 and V3)
 - o SBID-6000 Series (V1, V2, and V3)
 - o SBID-7000 and 7000P Series (V1 and V2)
 - o SBID-7000R, 7000R-P and 7000R-PW Series
 - o SBID-6000S, 6000S-P and 6000S-PW Series (V1 and V3)*
 - o SBID-6400S-V3 and 6400S-V3-P Series
 - o SBID-MX000 and MX000-PW Series (V1, V2 and V3)*
- SMART Board Interactive Whiteboards
 - o SB480
 - o SB600 Series
 - o SB800 and SBX800 Series
 - o SBM600 Series
 - o SBM700 Series
- SMART Podium
 - o SP624, SP624P
- SMART accessories
 - o Pen tray for SBM (SBM600-PENTRAY)
 - o Cat 5 to USB Extender (CAT5-XT-1100)
 - o Audio Systems (SBA, SBA-L, SBA-V)
 - o USB Active extension cable (USB-XT)

Notes:

* can be either standard or -C configurations



Type 2

In addition to the functions listed in Type 1, the products listed below store additional information. They use volatile memory for temporarily storing images acquired from attached devices and use non-volatile and volatile memory for the storing and retrieval of files containing data generated or acquired through the built-in applications. These products may maintain a history of written notes and other interactive operations.

- SMART Board Interactive Flat Panels
 - o SPNL-6200 and 6200P Series (V1, V2, and V3)
 - o SPNL-6300 and 6300P Series (V1, V2 and V3)**
 - o SBID-6200 Series
 - o SBID-6300 Series**
 - o kapp-iQ and kapp iQ-Pro
 - o SBID-7200 and 7200P Series (V1 and V2)
 - o SBID-7300 and 7300P Series (V1 and V2)**
 - o SBID-7200R, 7200R-P and 7200R-PW Series
 - o SBID-6200S, 6200S-P and 6200S-PW Series (V1 and V3)*
 - o SBID-6500S-V3 and 6500S-V3-P Series
 - o SBID-GX100 Series
 - o SBID-MX100 Series
 - o SBID-MX200 and MX200-PW Series (V1, V2 and V3)*
 - o SBID-MX300 Series**
- SMART Accessories
 - o SDC-550
 - o AM30, AM40, AM50 Series
 - o PCM8 Series
 - o PCM11 Series
 - o SCBOX Series

Notes:

* can be either standard or -C configurations

** can be PENT, M3, or I5

If you have any further questions about this information, please contact SMART.

Yours truly,

SMART Technologies ULC



Nicole McMillan
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