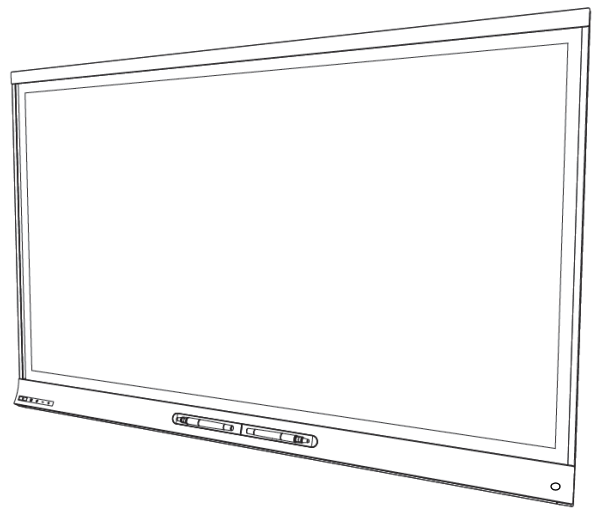


**SMART<sup>®</sup>**



***Service Parts  
Diagrams***

**For Model:  
KAPP-IQ65-V2**

# Service Parts Diagrams Revision History

## Revision 1 - September, 2016

- New document

## Standard Warranty Terms

Base product: Two-year limited equipment warranty

First Customer Ship: August, 2016

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# Service Parts Diagrams for the KAPP-IQ65-V2

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Identifying Your Product Using the Serial Number ..... 1  
Ordering Parts ..... 1  
KAPP-IQ65-V2 Parts ..... 2



## Identifying Your Product Using the Serial Number

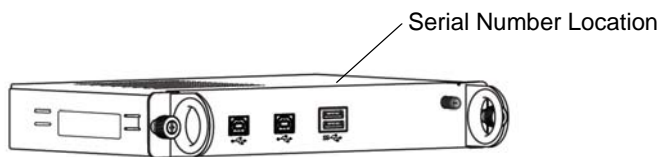
To make sure that you have the correct service parts diagrams, you must verify the serial number of your KAPP-IQ65-V2. The serial number of the flat panel display will be located on the right underside of the bottom bezel. The serial number of the AM30 will be located on the top of the appliance. An example of the serial number format is shown below.



Serial Number Location

Unique Serial Number

**K012GW27U0026**

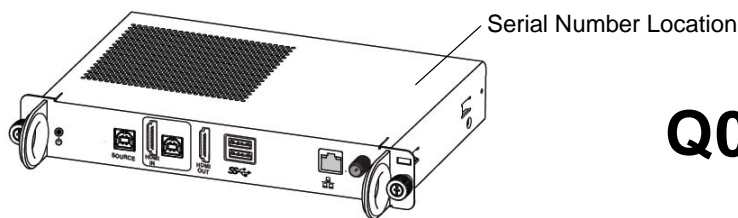


Serial Number Location

Unique Serial Number

**Q021HW22A0009**

**OR**



Serial Number Location

Unique Serial Number

**Q021HW22C0009**

## Ordering Parts

### Customers

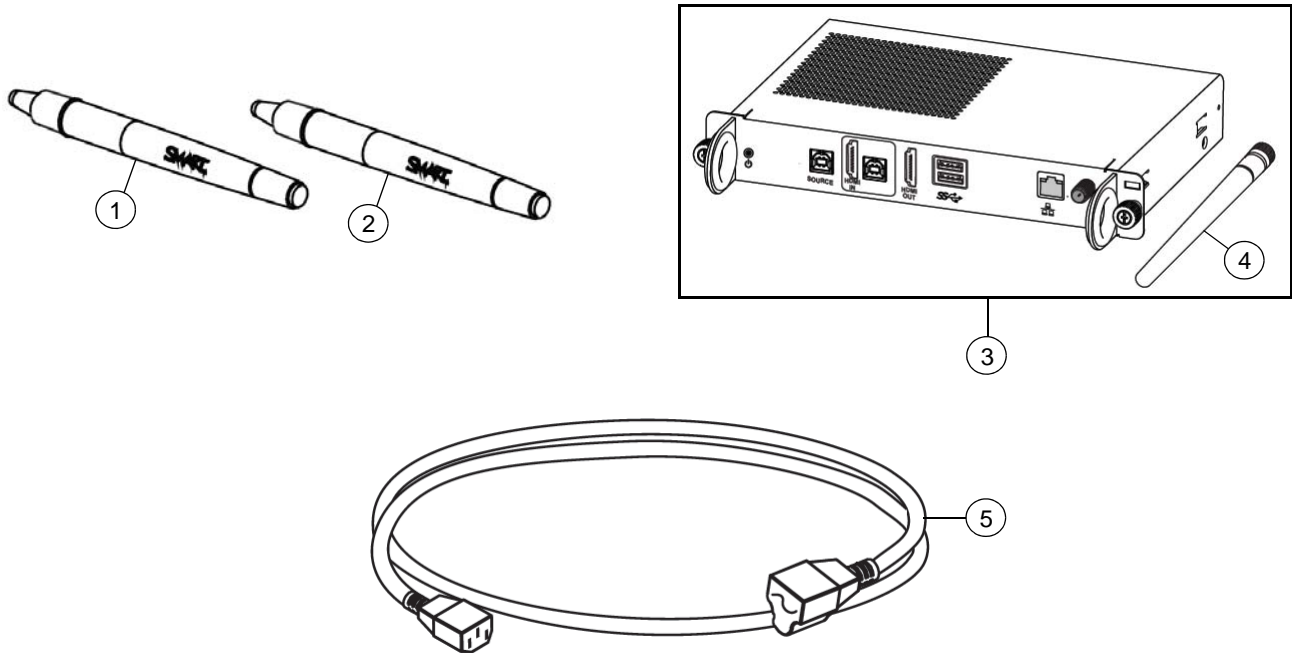
To order any of the parts in these service parts diagrams, contact your local reseller. To find a reseller near you, visit [www.smarttech.com/where](http://www.smarttech.com/where).

### Dealers and Distributors

For specific technical and pricing enquiries in regards to these diagrams please contact our service parts department. Pricing is also available on-line via the SOURCE website ([source.smarttech.com](http://source.smarttech.com)).

Web Form: [www.smarttech.com/contactserviceparts](http://www.smarttech.com/contactserviceparts)  
Phone: 1.888.42.SMART  
International: +1.403.245.0333

## KAPP-IQ65-V2 Parts



Item	Part No.	Qty	Description
1	1028647	1	Replacement Pen for SPNL-6000 Series and SBID8000-G5 Series - Red
2	1028646	1	Replacement Pen for SPNL-6000 Series and SBID8000-G5 Series - Black
3	FRU-KAPPIQ-AM30-ENT	1	AM30 field replaceable unit for enterprise customers <b>NOTE:</b> Includes AM30 and item 4. <b>NOTE:</b> This is only to replace AM30's that have a part number of 1028765 or 1025159.
4	1027962	1	Antenna
5	1022063	1	Cable, power, North America, 8' (2.4 m)
5	93-055	1	Cable, power, United Kingdom, 8' (2.4 m)
5	93-056	1	Cable, power, Australia, 8' (2.4 m)
5	93-054	1	Cable, power, Europe, 8' (2.4 m)
5	93-00708-20	1	Cable, power, China, 8' (2.4 m)
5	93-00654-20	1	Cable, power, Japan, 8' (2.4 m)
5	93-063	1	Cable, power, South Africa, 8' (2.4 m)
5	1018969	1	Cable, power, Singapore, 14' 9" (4.5 m)
5	1018970	1	Cable, power, India, 14' 9" (4.5 m)
5	1018971	1	Cable, power, Saudi Arabia, 14' 9" (4.5 m)
5	1018972	1	Cable, power, Brazil, 14' 9" (4.5 m)
5	1025597	1	Cable, power, Argentina, 14' 9" (4.5 m)
5	1025603	1	Cable, power, Chile and Italy, 14' 9" (4.5 m)
Not shown	1028372	1	Kit, packaging, KAPP-IQ65-V2