Release notes

SMART Product Drivers 11 for Windows® and Mac computers

About these release notes

These release notes summarize the features of SMART Product Drivers 11 and its service packs and patches for Windows® operating systems and Mac OS X operating system software.

Product information

SMART Product Drivers enables your computer to detect input from your SMART Board® interactive whiteboard or other SMART interactive product. SMART Product Drivers is included with SMART Notebook™ collaborative learning software and SMART Meeting Pro™ software, and integrates with SMART Vantage™ technology-management software.

SMART Product Drivers 11 service pack 2

About this release

This service pack introduces support for two new languages as well as Mac OS X 10.8 (Mountain Lion) operating system software.

Software component version numbers

Windows operating systems

Component	Version
SMART Product Drivers	11.0.510.2
SMART Ink™	1.1.233.0
SMART Tools	11.0.87.0

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Mac OS X operating system software

Component	Version
SMART Product Drivers	11.0.407.2
SMART Ink	1.1.194.0

Computer requirements

> **i NOTE**
>
> Operating systems and other third-party software released after this SMART software might not be supported.

- Pentium® 4 processor or better

- 1 GB of RAM (2 GB recommended)

- Free hard disk space:

Software	Space required
SMART Product Drivers	110 MB
SMART Ink	46 MB

- Windows XP SP3 (32 bit), Windows Vista® SP2 (32 bit) or Windows 7 SP1 (32 or 64 bit) operating system

- Microsoft® .NET Framework 4 Client Profile for SMART Ink

- Microsoft Visual Studio® Tools for Office for SMART Ink

> **i NOTE**
>
> If you don't have the Microsoft .NET Framework 4 Client Profile or Microsoft Visual Studio Tools for Office, the installation wizard installs these components.

Mac OS X operating system software
- 1.5 GHz Intel® processor or better

- 1 GB of RAM

- Free hard disk space:

Software	Space required
SMART Product Drivers	203 MB
SMART Ink	7 MB

- Mac OS X 10.6 (Snow Leopard), 10.7 (Lion) or 10.8 (Mountain Lion) operating system software

New features

SMART Product Drivers 11 SP2 supports two new languages (Bengali and Urdu).

Known issues

Windows operating systems

- On Windows 7 (64 bit) operating systems, the SMART Board icon in the Windows notification area displays the incorrect image and pressing it doesn't launch SMART Settings.

- On Windows 8 operating systems:

  - After your orient multiple displays for the first time, diamond cursors don't appear on secondary displays until you restart your computer.

  - The *Video and Touch Input Settings* window doesn't appear correctly on SMART Board 8070i interactive flat panels unless you disconnect the USB cable and connect it to the USB1 receptacle.

  - SMART Board 400 series interactive overlays don't support multitouch gestures.

SMART Product Drivers 11 service pack 1

About this release

This service pack contains drivers required for SMART Meeting Pro 3.1 software and Microsoft Lync® integration.

Software component version numbers

Windows operating systems

Component	Version
SMART Product Drivers	11.0.392.1
SMART Ink	1.0.436.2
SMART Tools	11.0.87.0

Mac OS X operating system software

Component	Version
SMART Product Drivers	11.0.294.1
SMART Ink	1.0.162.0

Computer requirements

No changes from the previous release.

New features

- SMART Product Drivers 11 SP1 supports SMART Board 8055i interactive flat panels.

- SMART Product Drivers 11 SP1 provides multitouch (up to four simultaneous touch points) support for SMART Board 8070i interactive flat panels.

> **IMPORTANT**
>
> To access this feature, you must run the firmware updater. Go to *[Program Files folder]* **SMART Technologies\SMART Tools\SMARTFirmwareUpdater.exe** (Windows operating systems).
>
> OR
>
> Go to **Applications/SMART Technologies/SMART Tools/Firmware Updater** (Mac OS X operating system software).

Resolved issues

Mac OS X operating system software

You can open SMART Settings and the SMART Board interactive whiteboard or SMART Board interactive flat panel no longer disconnect for 30 seconds.

Known issues

The installation doesn't complete successfully if a system administrator uses the command "REINSTALL=ALL" when deploying an MSI installation across a network.

SMART Product Drivers 11 SMART Vantage service pack updates

About this release

This service pack resolves issues with the SMART Vantage service.

Software component version numbers

Windows operating systems

Component	Version
SMART Product Drivers	11.0.222.0
SMART Ink	1.0.418.0
SMART Tools	11.0.87.0

Mac OS X operating system software

Component	Version
SMART Product Drivers	11.0.208.0
SMART Ink	1.0.162.0

Computer requirements

No changes from the previous release.

Resolved issues

General

The SMART Vantage service can generate usage logs and write the server IP address to the **VantageService.conf** file even if you're logged in with a standard account.

Mac OS X operating system software

When users use SMART Notebook software, the SMART Vantage service records SMART Notebook software usage data.

SMART Product Drivers 11 summary

About this release

SMART Product Drivers 11 supports LightRaise™ 40wi interactive projectors. In addition,
SMART Product Drivers 11 includes other new features and resolves issues from previous versions.

Software component version numbers

Windows operating systems

Component	Version
SMART Product Drivers	11.0.220.0
SMART Ink	1.0.416.0
SMART Tools	11.0.87.0

Mac OS X operating system software

Component	Version
SMART Product Drivers	11.0.202.0
SMART Ink	1.0.162.0

Computer requirements

> **ℹ NOTE**
>
> Operating systems and other third-party software released after this SMART software might not be supported.

Windows operating systems

- Pentium 4 processor or better

- 1 GB of RAM (2 GB recommended)

- Free hard disk space:

Software	Space required
SMART Product Drivers	110 MB
SMART Ink	46 MB

- Windows XP SP3 (32 bit), Windows Vista SP2 (32 bit) or Windows 7 SP1 (32 or 64 bit) operating system

- Microsoft .NET Framework 4 Client Profile for SMART Ink

- Microsoft Visual Studio Tools for Office for SMART Ink

> **ℹ NOTE**
>
> If you don't have the Microsoft .NET Framework 4 Client Profile or Microsoft Visual Studio
> Tools for Office, the installation wizard installs these components.

Mac OS X operating system software

- 1.5 GHz Intel processor or better

- 1 GB of RAM

- Free hard disk space:

Software	Space required
SMART Product Drivers	203 MB
SMART Ink	7 MB

- Mac OS X 10.6 (Snow Leopard) or 10.7 (Mountain Lion) operating system software

New features

General

- SMART Product Drivers 11 supports LightRaise 40wi interactive projectors.

- The SMART control panel is now called SMART Settings.

- SMART Settings includes a check box for enabling or disabling calligraphic ink. (Calligraphic ink smoothes your writing or drawing and produces lines of varying thickness.)

- SMART Settings includes a check box for participating in the Customer Experience Program. (If you choose to participate in the program, SMART Product Drivers sends information to SMART that helps us improve the software for future releases.)

- The *Configure SMART Tools* tab has been removed from SMART Settings.

- The connection wizard starts the video-to-USB utility for troubleshooting in situations where you lose the connection to your SMART Board 8070i interactive flat panel due to an incorrect mapping.

Windows operating systems

- SMART Product Drivers 11 supports multitouch gestures on SMART Board 400 interactive overlays.

- SMART Product Drivers 11 introduces improved support for the Windows 7 operating system on multiple displays.

Resolved issues

Mac OS X operating system software

SMART Board Tools automatically restarts after you upgrade to SMART Product Drivers 11.

Known issues

Windows operating systems

If you're using a SMART Slate™ wireless slate with Windows XP operating system and you open SMART Keyboard from Floating Tools, your computer stops responding. To prevent this issue, open SMART Keyboard from the Start menu or the notification area.

Related release notes

- *SMART Notebook 11 software for Windows and Mac computers* (smarttech.com/kb/170144)

- *SMART Meeting Pro 3 software* (smarttech.com/kb/158840)

- *SMART Ink 1* (smarttech.com/kb/170200)

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