

WORKING FROM HOME OR HARDLY WORKING?

A lot changed for working professionals during the first half of 2020. Most of us are now working remotely, using different videoconferencing platforms and collaboration tools to continue working. So we were curious — how have COVID-19 and recent work-from-home (or work-from-anywhere) restrictions changed day-to-day activities? What are the pain points? And how are social-distancing regulations influencing or going to affect plans for meeting and collaboration technology in the future?

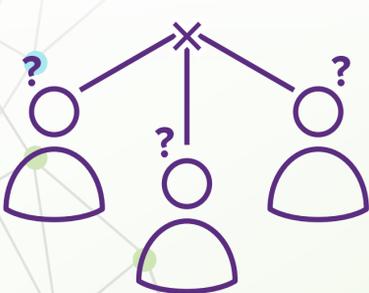
Below are some insights gained from a recent survey, *Assessing Collaboration Tech and Tools in Today's Market*, to find some answers to the questions above.

PROBLEMS WORKING FROM HOME

37% Reported Unproductive Meetings



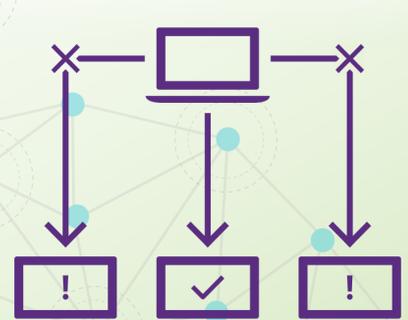
31% General Misunderstanding



39% Video Overload / Exhaustion



61% Network Quality Challenges



WHAT'S MISSING

The primary desires of those surveyed mostly fell into two categories: improved **infrastructure** and increased **interactivity**.



44% Reported the desire for multiple screen sharing capabilities

30% Reported the desire to collaborate on multiple documents at once



30% Reported the desire for annotation capabilities

29% Reported the desire to draw on-screen and share on video calls

28% Reported the desire for personal home collaboration boards

RETURN TO THE OFFICE

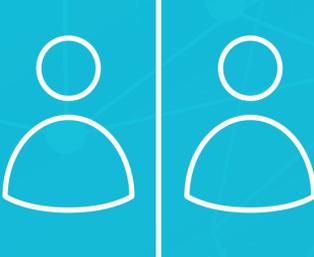
83%

Believe the new normal is a hybrid workplace



76%

Want to see a contact-less meeting space if possible



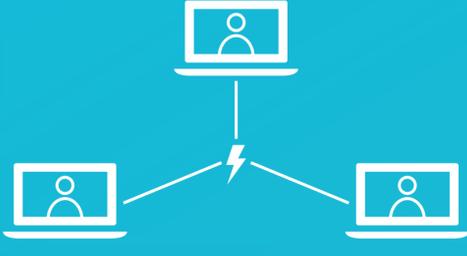
68%

Said they'd prefer voice commands



92%

Believe it is important to accommodate modern web conferencing



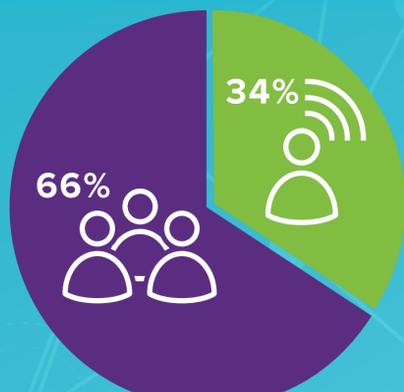
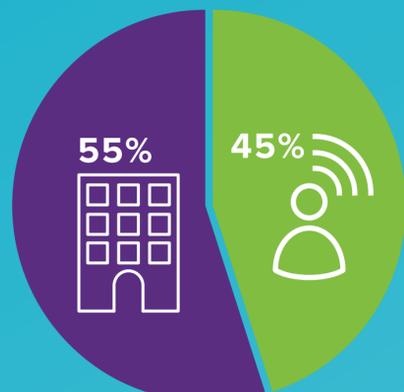
60%

Believe it is important for meeting spaces to accommodate modern digital collaboration

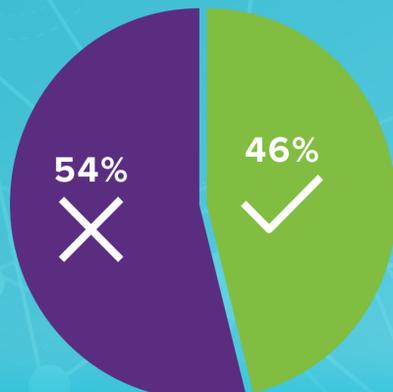


When asked if users would return to the office tomorrow if given the chance, **55%** of those surveyed said they would return, while **45%** said otherwise.

When given the choice between more meeting rooms with fewer seats or replacing meeting rooms with remote connections, **66%** indicated that they would prefer more meeting rooms with fewer seats, while **34%** reported they'd prefer replacing meeting rooms with remote connections entirely.



When asked if users believed their current meeting spaces could properly accommodate social distancing protocol, **46%** claimed they believe that their current meeting spaces would be suitable, while **54%** believe their current meeting spaces are insufficient.



46% of users believe they already have the right collaboration tools to handle a hybrid workplace. **BUT 43%** claim they or their company are still working toward this.

Discover **SMART Business** solutions for more productive, connected work everywhere. [Learn more](#)